ii Introduction

The names, logos, emblems, slogans, vehicle model names, and vehicle body designs appearing in this manual including, but not limited to, GM, the GM logo, CHEVROLET, GMC, the CHEVROLET and GMC Truck Emblems, SILVERADO, SIERRA, DENALI, EXPRESS, SAVANA, and Duramax are trademarks and/or service marks of General Motors LLC, its subsidiaries, affiliates, or licensors.

This manual describes features that may or may not be on your specific vehicle either because they are options that you did not purchase or due to changes subsequent to the printing of this owner manual. Please refer to the purchase documentation relating to your specific vehicle to confirm each of the features found on your vehicle.

For vehicles first sold in Canada, substitute the name “General Motors of Canada Limited” for GMC and Chevrolet Motor Division wherever it appears in this manual.

This manual contains information that pertains to the operation of your diesel engine. It also contains your Diesel Maintenance Schedule. The sections in this manual correspond to the sections in your owner manual. This manual, along with your owner manual, will assist you in the proper use and maintenance of your vehicle.

Keep this manual in the vehicle for quick reference.
Canadian Vehicle Owners

Propriétaires Canadiens

A French language copy of this manual can be obtained from your dealer or from:

On peut obtenir un exemplaire de ce guide en français auprès du concessionnaire ou à l'adresse suivante:

Helm, Incorporated
Attention: Customer Service
47911 Halyard Drive
Plymouth, MI 48170

Using this Supplement

This supplement contains information specific to the unique components of the vehicle. It does not explain everything you need to know about the vehicle. Read this supplement along with the owner manual to learn about the vehicle's features and controls.

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A good place to look for what you need is the Index in back of this supplement. It is an alphabetical list of what is in the supplement, and the page number where you will find it.
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Initial Drive Information

Transmission

Cold Operation
When temperatures are very cold, the transmission will prevent certain operations to protect against damage. The information below shows shift range availability based on transmission oil temperature:

- All shift ranges available at −25°C (−13°F) or above.
- 2 (Second) and 3 (Third) shift ranges only at −35°C (−31°F) to −25°C (−13°F).
- 2 (Second) shift range only at −35°C (−31°F) or lower.

Torque converter clutch operation will also be prevented when air or transmission oil temperatures are below certain levels.

For areas where ambient temperatures are below −40°C (−40°F), use synthetic transmission fluid approved to Allison Transmission® specification TES-295. See Recommended Fluids and Lubricants on page 11-12 and Automatic Transmission Fluid on page 10-10.

Adaptive Shift Controls
The shift quality of a new vehicle may not be ideal because the Adaptive Shift Control process may not have determined the best settings for a particular shift or condition. Shift quality will improve with continued driving.

Low Traction Mode
Low Traction Mode aids in vehicle acceleration on slippery road surfaces such as ice or snow. By selecting 2 (Second) using Range Selection Mode while at a stop, the transmission will limit torque to the drive wheels to prevent slippage.
1-2 In Brief

Heater Performance Mode
When cold weather conditions are detected, the transmission raises part throttle upshift points after the 1 (First) to 2 (Second) upshift to increase engine speed. This feature shortens engine and cab warm up times.

When the transmission is in this mode, upshifts may be delayed. This is normal and does not indicate an operational problem.

Four Wheel Drive
When operating in 4 ↓ (Four-Wheel-Drive Low), there is a very deep gear reduction. The resulting shifts will feel exaggerated.

Performance and Maintenance

Engine Oil Life System
The engine oil life system calculates engine oil life based on vehicle use and, on most vehicles, displays a DIC message when it is necessary to change the engine oil and filter. The oil life system should be reset only following an oil change.

Resetting the Oil Life System
To reset the Engine Oil Life System on van models:
1. Display the OIL LIFE REMAINING on the DIC.
2. Press and hold the SET/RESET button on the DIC for more than five seconds. The oil life will change to 100%.

To reset the Engine Oil Life System on most pickup models:
1. Display the OIL LIFE REMAINING on the DIC. If the vehicle does not have DIC buttons, the vehicle must be in P (Park) to access this display.
2. Press and hold the SET/RESET button on the DIC, or the trip odometer reset stem if the vehicle does not have DIC buttons, for more than five seconds. The oil life will change to 100%.

On all models, the Engine Oil Life System can be reset as follows:
1. Turn the ignition to ON/RUN with the engine off.
2. Fully press the accelerator pedal slowly three times within five seconds.
3. Display the OIL LIFE REMAINING on the DIC. If the display shows 100%, the system is reset.
4. Turn the key to LOCK/OFF.
Diesel Particulate Filter

The Duramax engine is equipped with a Diesel Particulate Filter (DPF) that, by design, will filter or trap particulates. The DPF is located under the vehicle in the exhaust system.

Depending on a number of factors monitored by the engine computer, the DPF will need to be cleaned of accumulated solids. When a cleaning is needed, the engine computer will initiate a cleaning action by warming the exhaust gas temperature. This feature has been designed to operate automatically, with limited operator involvement or awareness.

Cleaning the DPF (Exhaust Filter)

While the DPF cleaning is automatically controlled by the engine computer, the vehicle will need to operate continuously for approximately 30 minutes and at speeds greater than 48 km/h (30 mph) to clean the DPF effectively. If the vehicle is returned to idle during the cleaning process, the driver may notice a slightly different sound or a slightly elevated engine idle speed. This is normal. No action is required on the part of the driver during a regular DPF cleaning. See Diesel Particulate Filter on page 9-10.

Special DPF Driver Messages

If the vehicle is used for numerous short trips or extended slow-speed operation, the engine computer may not be able to adequately heat up the exhaust system to clean the DPF effectively. The engine computer has been designed to continuously monitor the condition of the DPF. When the engine computer detects that the DPF is nearly full of particulates and that the vehicle is not being operated in a manner that would allow effective automatic DPF cleaning, the Driver Information Center will display the message CLEANING EXHAUST FILTER KEEP DRIVING UNTIL MESSAGE IS CLEARED.

If the vehicle continues to be driven in a manner that prevents effective DPF cleaning, the DPF will become plugged with particulates. If this occurs, the engine computer will turn on the service engine soon light in the instrument cluster and the DIC will display the message ENGINE POWER IS REDUCED. See Diesel Particulate Filter on page 9-10 and Engine Power Messages on page 5-11.
1-4 In Brief

Fuel

Use Ultra-Low Sulfur Diesel Fuel (ULSD)

Use Ultra-Low Sulfur Diesel Fuel (ULSD) only. The emission control hardware used on the vehicle may be damaged by using fuel with high sulfur levels. Use only fuel that is dispensed from pumps bearing the ULSD label.

Do Not Use Low Sulfur Diesel Fuel (LSD)

Do not use fuel that is dispensed from pumps bearing the LSD label.

Do Not Use Non-Highway Fuel

Fuel labeled as off road or non-highway is typically very high in sulfur content and will damage the emission control system. Non-highway fuel is not intended for use in on-highway vehicles and does not have the fuel properties needed by the DPF-equipped Duramax Diesel.

In addition:

- Use the correct engine oil.
- Do not add gasoline to diesel fuel.
- Do not modify the induction or exhaust systems.

See Fuel for Diesel Engines on page 9-19 and Engine Oil on page 10-6.

Diesel Exhaust Fluid

Diesel Exhaust Fluid (DEF) is used with diesel engines to reduce the amount of regulated emissions produced. The DEF system must be maintained for the vehicle to run properly.

Locating Diesel Exhaust Fluid

DEF can be purchased at a Chevrolet or GMC dealer. It can also be purchased at authorized vehicle and truck dealerships. Additionally, some diesel truck fueling stations or retailers may have DEF for purchase. For vehicles with an active OnStar® subscription, OnStar can help to locate a DEF retailer. For more information on locating DEF see www.afdc.energy.gov/afdc/locator/def/. See “Customer Assistance Offices” in the owner manual for phone numbers to assist you in contacting a GM dealer. See Recommended Fluids and Lubricants on page 11-12.

As the DEF tank becomes low on fluid, warnings begin with approximately 1600 km (1,000 miles) of remaining range. These warnings will increase in intensity as the tank becomes empty. Once the tank is empty, the vehicle speed will be limited. If there is an issue with the quality of the fluid or the exhaust fluid system, warnings will be displayed in the Driver Information Center (DIC). See Diesel Exhaust Fluid on page 9-12.
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Warning Lights, Gauges, and Indicators

Instrument Cluster

English Pickup Shown, Metric Similar
English Van Shown, Metric Similar
See the owner manual for warning lights and gauges not listed in this supplement.

**Fuel Gauge**

**Metric Pickup Models**

**English Pickup Models**

When the ignition is on, the fuel gauge shows approximately how much fuel the vehicle has left in the tank. The gauge will first indicate E (Empty) before the vehicle is out of fuel, but the vehicle's fuel tank should be filled soon.

An arrow on the fuel gauge indicates the side of the vehicle the fuel door is on.
Listed are four situations customers may experience with the fuel gauge:

- At the gas station, the fuel pump shuts off before the gauge reads F (Full).
- It takes a little more or less fuel to fill up than the fuel gauge indicated. For example, the gauge may have indicated the tank was half full, but it actually took a little more or less than half the tank's capacity to fill the tank.
- The gauge moves a little while turning a corner or speeding up.
- The gauge does not go back to E (Empty) when the ignition is turned off.

None of these indicate a problem with the fuel gauge.

For information on how to fill the fuel tank, see *Filling the Tank on page 9-36.*
Notice: Lack of proper engine oil maintenance can damage the engine. Driving with the engine oil low can also damage the engine. The repairs would not be covered by the vehicle warranty. Check the oil level as soon as possible. Add oil if required, but if the oil level is within the operating range and the oil pressure is still low, have the vehicle serviced. Always follow the maintenance schedule for changing engine oil.

The engine oil pressure gauge reads in kPa (kilopascals) or psi (pounds per square inch) when the engine is running. Oil pressure may vary with engine speed, outside temperature, and oil viscosity.

If readings are outside the normal operating range, the low oil pressure message may display on the Driver Information Center (DIC), or for vehicles without DIC the oil pressure light will come on. If the oil pressure is outside the normal operating range of 0-548 kPa (0-80 psi), check the oil level immediately. DO NOT operate the engine with the oil pressure warning light on or an ENGINE OIL LOW ADD OIL message displayed.

**Malfunction Indicator Lamp**

A computer system called OBD II (On-Board Diagnostics-Second Generation) monitors the operation of the vehicle to ensure emissions are at acceptable levels, helping to maintain a clean environment. The malfunction indicator lamp comes on when the vehicle is placed in ON/RUN as a check to show it is working. If it does not, have the vehicle serviced by your dealer. See “Ignition Positions” in the owner manual.

If the malfunction indicator lamp comes on while the engine is running, this indicates that there is an OBD II problem and diagnosis and service might be required.
This light may also come on when the Diesel Exhaust Fluid (DEF) management system is not working. See Diesel Exhaust Fluid on page 9-12.

Malfunctions often are indicated by the system before any problem is apparent. Being aware of the light can prevent more serious damage to the vehicle. This system also assists the service technician in correctly diagnosing any malfunction.

**Notice:** If the vehicle is continually driven with this light on, the emission controls might not work as well, the vehicle fuel economy might not be as good, and the engine might not run as smoothly. This could lead to costly repairs that might not be covered by the vehicle warranty.

**Notice:** Modifications made to the engine, transmission, exhaust, intake, or fuel system of the vehicle or the replacement of the original tires with other than those of the same Tire Performance Criteria (TPC) can affect the vehicle’s emission controls and can cause this light to come on. Modifications to these systems could lead to costly repairs not covered by the vehicle warranty. This could also result in a failure to pass a required Emission Inspection/Maintenance test. See Accessories and Modifications on page 10-1.

When the light is on, an emission control system malfunction has been detected on the vehicle. Diagnosis and service might be required.

An emission system malfunction might be corrected by using good quality fuel. Poor fuel quality causes the engine not to run as efficiently as designed and may cause: stalling after start-up, stalling when the vehicle is changed into gear, misfiring, hesitation on acceleration, or stumbling on acceleration. These conditions might go away once the engine is warmed up. See Fuel for Diesel Engines on page 9-19.

If this does not make the light turn off, your dealer can check the vehicle. The dealer has the proper test equipment and diagnostic tools to fix any mechanical or electrical problems that might have developed.

**Emissions Inspection and Maintenance Programs**

Depending on where you live, your vehicle may be required to participate in an emission control system inspection and maintenance program. For the inspection, the emission system test equipment will likely connect to the vehicle’s Data Link Connector (DLC).
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The DLC is under the instrument panel to the left of the steering wheel. See your dealer if assistance is needed.

The vehicle may not pass inspection if:

- The malfunction indicator lamp is on with the engine running, or if the light does not come on when the ignition is turned to ON/RUN while the engine is off. See your dealer for assistance in verifying proper operation of the malfunction indicator lamp.

- The OBD II (On-Board Diagnostics) system determines that critical emission control systems have not been completely diagnosed. The vehicle would be considered not ready for inspection. This can happen if the 12-volt battery has recently been replaced or run down. The diagnostic system is designed to evaluate critical emission control systems during normal driving. This can take several days of routine driving. If this has been done and the vehicle still does not pass the inspection for lack of OBD II system readiness, your dealer can prepare the vehicle for inspection.

Wait-to-Start Light

If the wait-to-start light comes on, the glow plug system is required and operating. Wait until the light turns off before starting the engine. This light may not come on in warm temperatures.

The fast warm-up glow plug system makes the wait-to-start light stay on for a shorter amount of time than most diesel engines.

See Starting the Diesel Engine on page 9-1.

Diesel Exhaust Fluid (DEF) Warning Light

This light, a Driver Information Center (DIC) Message, and a chime come on when there is an issue with the Diesel Exhaust Fluid.
See Diesel Exhaust Fluid Messages on page 5-11 for information on the specific message displaying with the light.

If the DEF fluid level has not been corrected, the light will continue to flash when the vehicle is started. The vehicle's speed may also be limited.

Also see Diesel Exhaust Fluid on page 9-12.

**Information Displays**

**Driver Information Center (DIC)**

The Driver Information Center (DIC) is located on the instrument panel above the steering wheel. The DIC comes on when the ignition is on. A Duramax Diesel vehicle may have the following additional DIC menu items.

**EXHAUST FLUID LEVEL**

If the vehicle has DIC buttons, press the vehicle information button until EXHAUST FLUID LEVEL displays. If the vehicle does not have DIC buttons, press the trip stem until EXHAUST FLUID LEVEL displays. The EXHAUST FLUID LEVEL will be displayed as either OK, XX%, or LOW.

When LOW appears on the display, you should add diesel exhaust fluid as soon as you can. See Diesel Exhaust Fluid on page 9-12.

**FUEL FILTER LIFE REMAINING**

If the vehicle has DIC buttons, press the vehicle information button until FUEL FILTER LIFE REMAINING displays. If the vehicle does not have DIC buttons, press the trip stem until FUEL FILTER LIFE REMAINING displays. This display shows an estimate of the fuel filter's remaining useful life. If you see 90% FUEL FILTER LIFE REMAINING on the display, it means 90% of the current fuel filter life remains. The fuel filter life system will alert you to change the fuel filter on a schedule consistent with your driving conditions.

When the remaining fuel filter life is low, the CHANGE FUEL FILTER message will appear on the display. You should change the fuel filter as soon as you can.
FUEL FILTER LIFE RESET
You must reset the FUEL FILTER LIFE REMAINING display after each fuel filter change. It will not reset itself. Also, be careful not to reset the FUEL FILTER LIFE REMAINING display at any time other than when the fuel filter has just been changed because it cannot be reset accurately until the next fuel filter change. The fuel filter life will change to 100% when the system has been reset. To reset the system, press and hold the set/reset button, or the trip stem if there are no DIC buttons, for two seconds while FUEL FILTER LIFE REMAINING is displayed on the DIC.

Vehicle Messages
The Driver Information Center (DIC) will display warning messages if a problem is detected. Pressing the select button or the set/reset button for vehicles with DIC buttons, or the trip odometer reset stem for vehicles without DIC buttons, will acknowledge some current warning or service messages. Other messages are more urgent and cannot be cleared from the display until the issue is corrected.

The following are some additional messages that the Duramax Diesel vehicle can display.

Engine Cooling System Messages
COOLANT LEVEL LOW ADD COOLANT
Notice: Engine damage from running your engine without coolant is not covered by your warranty. See “Overheated Engine Protection Operating Mode” in the owner manual for information on driving to a safe place in an emergency.

This message will appear on the DIC if the engine coolant level is low. Adding coolant to the coolant recovery tank will clear the message. For Pickups only, remember to check the coolant in both sides of the reservoir. See “Engine Coolant” in the owner manual.

Engine Oil Messages
ENGINE OIL LOW ADD OIL
This message only displays when the ignition key is turned to ON/RUN and the oil level in the vehicle is low. Check the oil level and correct it as necessary. You may need to let the vehicle cool or warm up and cycle the ignition to be sure this message clears.
Instruments and Controls

This message clears itself after 10 seconds, until the next ignition cycle. See Engine Oil on page 10-6.

Engine Power Messages

ENGINE POWER IS REDUCED

A computer monitors the operation of the engine. If the ENGINE POWER IS REDUCED message comes on while driving, there will be a reduction in performance and acceleration. You should take the vehicle in for service.

Fuel System Messages

CHANGE FUEL FILTER

This message will appear on the DIC for 10 seconds when a fuel filter change is required. See Fuel Filter Replacement on page 9-33.

WATER IN FUEL SERVICE REQUIRED

This message will come on to warn you if there is water in the diesel fuel system. For more information on how this message works, see Water in Fuel on page 9-27.

Diesel Exhaust Fluid Messages

For more information on these messages, see “Exhaust Fluid Low” or “Exhaust Fluid Quality Poor” in Diesel Exhaust Fluid on page 9-12.

EXHAUST FLUID RANGE: XXXX KM (MI)

When the exhaust fluid is getting low, the range will be displayed in either kilometers or miles. It is normal for the EXHAUST FLUID RANGE to vary based on vehicle and environmental driving conditions. When this message first displays at approximately 1 600 km (1,000 mi) of fluid range remaining, the fluid is approximately 11 L (3 gal) low.

EXHAUST FLUID LOW SPEED LIMITED SOON

When the exhaust fluid range is less than 120 km (75 mi) this message will be displayed.

EXHAUST FLUID EMPTY REFILL NOW

This message will be displayed when the exhaust fluid is empty. This message may be accompanied by other messages that provide more information.

EXHAUST FLUID QUALITY POOR SEE OWNERS MANUAL NOW

This message displays when the exhaust fluid is of poor quality or the wrong fluid was added. This message may be accompanied by other messages that provide more information.
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Diesel Particulate Filter Messages

CLEANING EXHAUST FILTER
KEEP DRIVING UNTIL
MESSAGE IS CLEARED

This message will appear on the DIC when an exhaust particulate filter cleaning is required. To clean the filter, drive the vehicle above 50 km/h (30 mph) until the warning message goes off. This will take about 30 minutes.

If the filter is not cleaned, the malfunction indicator lamp will come on and the ENGINE POWER IS REDUCED message will be displayed. Vehicle performance will be limited. See Diesel Particulate Filter on page 9-10.

Service Vehicle Messages

SERVICE EXHAUST FLUID SYSTEM SEE OWNERS MANUAL NOW

This message displays when the exhaust fluid system needs service. This message may be accompanied by other messages that provide more information. See “Service Exhaust Fluid System” in Diesel Exhaust Fluid on page 9-12.

SERVICE EMISSION SYSTEM SEE OWNERS MANUAL NOW

This message displays when the emission system needs service. Take the vehicle to your dealer. See “Service Emission System” in Diesel Exhaust Fluid on page 9-12.

Starting the Vehicle Messages

ELEVATED IDLE OFF

If your vehicle does not have DIC buttons, this message will appear when the elevated idle/exhaust restrictor feature has been turned off. This feature can be turned on or off by pressing the pedals. For more information on the elevated idle/exhaust restrictor feature, see “Elevated Idle” under Starting the Diesel Engine on page 9-1.
of the available settings and press the set/reset button while it is displayed on the DIC to select it.

**ELEVATED IDLE ON**

If your vehicle does not have DIC buttons, this message will appear when the elevated idle/exhaust restrictor feature has been turned on. This feature can be turned on or off by pressing the pedals. For more information on the elevated idle/exhaust restrictor feature, see “Elevated Idle” under Starting the Diesel Engine on page 9-1.

If your vehicle has DIC buttons, this message will not be displayed. The elevated idle can be turned on or off using the customization menus. Press the customization button until ELEVATED IDLE appears on the DIC display. Press the set/reset button once to access the settings for this feature. Then press the customization button to scroll through the following settings: OFF, ON, or NO CHANGE. Choose one of the available settings and press the set/reset button while it is displayed on the DIC to select it.

**FAST IDLE ON**

If your vehicle has this feature, this message displays when the fast idle feature is on. See “Fast Idle Control” under Starting the Diesel Engine on page 9-1.

**Transmission Messages**

**SHIFT INHIBITED SELECT N TO RESET (Pickup Models)**

If the transmission is unable to shift into a selected gear, this message will appear on the DIC. The electronic shift position indicator on the instrument panel cluster may blink when this occurs. To make the vehicle shift to the requested gear, you may have to shift back to P (Park) or N (Neutral) and re-select the desired gear.

**Vehicle Speed Messages**

For more information on these messages, see Diesel Exhaust Fluid on page 9-12.

**XXX KM (MI) UNTIL 105 KM/H (65 MPH) MAX SPEED**

This message will be displayed along with other messages. These messages include EXHAUST FLUID EMPTY REFILL NOW, EXHAUST FLUID QUALITY POOR, SERVICE EMISSION SYSTEM, or SERVICE EXHAUST FLUID SYSTEM. The vehicle speed will be limited to 105 km/h (65 mph) when the countdown is over.

**XXX KM (MI) UNTIL 88 KM/H (55 MPH) MAX SPEED**

This message will be displayed along with other messages. These messages include EXHAUST FLUID EMPTY REFILL NOW, EXHAUST FLUID QUALITY POOR, SERVICE EMISSION SYSTEM, or SERVICE EXHAUST FLUID SYSTEM.
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The vehicle speed will be limited to 88 km/h (55 mph) when the countdown is over.

**XXX KM (MI) UNTIL 7 KM/H (4 MPH) MAX SPEED**
This message will be displayed along with other messages. These messages include EXHAUST FLUID EMPTY REFILL NOW, EXHAUST FLUID QUALITY POOR, or SERVICE EXHAUST FLUID SYSTEM. The vehicle speed will be limited to 7 km/h (4 mph) when the countdown is over.

**SPEED LIMITED TO 105 KM/H (65 MPH)**
This message will be displayed along with other messages. These messages include EXHAUST FLUID EMPTY REFILL NOW, EXHAUST FLUID QUALITY POOR, SERVICE EMISSION SYSTEM, or SERVICE EXHAUST FLUID SYSTEM. When this message is displayed, the vehicle speed is being limited to 105 km/h (65 mph).

**SPEED LIMITED TO 88 KM/H (55 MPH)**
This message will be displayed along with other messages. These messages include EXHAUST FLUID EMPTY REFILL NOW, EXHAUST FLUID QUALITY POOR, SERVICE EMISSION SYSTEM, or SERVICE EXHAUST FLUID SYSTEM. When this message is displayed, the vehicle speed is being limited to 88 km/h (55 mph).

**TRANSITIONING TO XX KM/H (XX MPH) MAX SPEED**
This message will be displayed along with other messages. These messages include EXHAUST FLUID EMPTY REFILL NOW, EXHAUST FLUID QUALITY POOR, SERVICE EMISSION SYSTEM, or SERVICE EXHAUST FLUID SYSTEM. When this message is displayed, the end of the countdown has been reached and the vehicle speed is being limited.

**SPEED LIMITED TO 7 KM/H (4 MPH)**
This message will be displayed along with other messages. These messages include EXHAUST FLUID EMPTY REFILL NOW, EXHAUST FLUID QUALITY POOR, SERVICE EMISSION SYSTEM, or SERVICE EXHAUST FLUID SYSTEM. When this message is displayed, the vehicle speed is being limited to 7 km/h (4 mph).
Vehicle Personalization

Your Duramax Diesel vehicle may have additional customizable features for Power Take-Off (PTO). See Power Take-Off (PTO) on page 9-43. These features may need to be enabled by your dealer.

Entering the Feature Settings Menu

1. Turn the ignition to ON/RUN without the engine running and place the vehicle in P (Park).
   To avoid excessive drain on the battery, it is recommended that the headlamps are turned off.
2. Press the customization button to scroll through the available customizable options.

Feature Settings Menu Items

PTO STANDBY SPEED
This feature allows you to select the PTO standby speed.
Press the customization button until the PTO STANDBY SPEED screen appears on the DIC display. Press the set/reset button once to access the settings for this feature. Then press the customization button to scroll through the following choices:
- 800 RPM
- 900 RPM
- 1000 RPM
- 1100 RPM
- 1200 RPM
- 1300 RPM
- 1400 RPM
- 1500 RPM
- NO CHANGE

To select a setting, press the set/reset button while the desired setting is displayed on the DIC.

PTO SET 1 SPEED
This feature, available if the vehicle is configured for Stationary Preset PTO, allows you to select the PTO 1 set speed.
Press the customization button until the PTO SET 1 SPEED screen appears on the DIC display. Press the set/reset button once to access the settings for this feature. Then press the customization button to scroll through the following choices:
- 1000 RPM
- 1200 RPM
- 1400 RPM
- 1600 RPM
- 1800 RPM
- 2000 RPM
- 2200 RPM
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- 2400 RPM
- NO CHANGE

To select a setting, press the set/reset button while the desired setting is displayed on the DIC.

**PTO SET 2 SPEED**
This feature, available if the vehicle is configured for Stationary Preset PTO, allows you to select the PTO 2 set speed.
Press the customization button until the PTO SET 2 SPEED screen appears on the DIC display. Press the set/reset button once to access the settings for this feature. Then press the customization button to scroll through the following choices:
- 1800 RPM
- 2000 RPM
- 2200 RPM
- 2400 RPM
- 2600 RPM
- 2800 RPM
- 3000 RPM

- 3200 RPM
- NO CHANGE

To select a setting, press the set/reset button while the desired setting is displayed on the DIC.

**PTO TAP STEP**
This feature, available if the vehicle is configured for Stationary Variable or Mobile PTO, allows you to select the PTO tap step.
Press the customization button until the PTO TAP STEP screen appears on the DIC display. Press the set/reset button once to access the settings for this feature. Then press the customization button to scroll through the following choices:
- 25 RPM
- 75 RPM
- 100 RPM
- 150 RPM
- 200 RPM
- 250 RPM
- 350 RPM

- NO CHANGE

To select a setting, press the set/reset button while the desired setting is displayed on the DIC.

**PTO SHUTDOWN TIME**
This feature, available if the vehicle is configured for Stationary Preset or Stationary Variable PTO, allows you to select the PTO shutdown time.
Press the customization button until the PTO SHUTDOWN TIME screen appears on the DIC display. Press the set/reset button once to access the settings for this feature. Then press the customization button to scroll through the following choices:
- OFF
- 20 MINUTES
- 35 MINUTES
- 50 MINUTES
- 65 MINUTES
- 80 MINUTES
- 95 MINUTES
• 110 MINUTES
• NO CHANGE

To select a setting, press the set/reset button while the desired setting is displayed on the DIC.
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Starting and Operating

Starting the Diesel Engine

The diesel engine starts differently than a gasoline engine. The vehicle will only start in the P (Park) or the N (Neutral) position. Move the shift lever to P (Park) or N (Neutral). To restart the engine when the vehicle is already moving, use N (Neutral) only.

Notice: Do not try to shift to P (Park) if the vehicle is moving. If you do, you could damage the transmission. Shift to P (Park) only when the vehicle is stopped.

Starting the Engine

1. Turn the ignition key to ON/RUN.

   Observe the wait-to-start light.
   See Wait-to-Start Light on page 5-8. This light may not come on if the engine is warm.

   Observe the wait-to-start light.
2. As soon as the wait-to-start light goes off, immediately turn the ignition key to START. When the engine starts, let go of the key. The engine has a fast warm-up glow plug system. The wait-to-start light will illuminate for a much shorter time than most diesel engines, due to the rapid heating of the glow plug system.

**Notice:** If the wait-to-start light stays on after starting the vehicle, the vehicle may not run properly. Have the vehicle serviced right away.

3. If the engine does not start after 15 seconds of cranking, turn the ignition switch to LOCK/OFF. Wait one minute for the starter to cool, then try the same steps again.

If you are trying to start the engine after you have run out of fuel, follow the steps in Running Out of Fuel on page 9-32.

When the engine is cold, let it run for a few minutes before you move the vehicle. This lets oil pressure build up. The engine will sound louder when it is cold.

**Cold Weather Starting (Diesel Engine)**

The following tips will help with cold weather starting.

Use the recommended engine oil when the outside temperature drops below freezing. See *Engine Oil* on page 10-6. When the outside temperature drops below –18°C (0°F), use of the engine coolant heater is recommended.

If you experience longer cranking times, notice an unusual amount of exhaust smoke, or are at higher elevations (over 2,135 m or 7,000 ft), you may use the engine coolant heater. See *Engine Heater* on page 9-9.

See Fuel for Diesel Engines on page 9-19 for information on what fuel to use in cold weather.

**If the Diesel Engine Will Not Start**

If you have run out of fuel, see Running Out of Fuel on page 9-32.

If the vehicle is not out of fuel, and the engine will not start, turn the ignition key to ON/RUN. Immediately after the wait-to-start light goes off, turn the ignition key to START.

If the light does not go off, wait a few seconds, then try starting the engine again. See your dealer as soon as you can for a starting system check.

If the light comes on and then goes off and you know the batteries are charged, but the engine still will not start, the vehicle needs service.

If the light does not come on when the engine is cold, the vehicle needs service.

If the batteries do not have enough charge to start the engine, see “Battery” in the owner manual.
Be sure you have the right oil for the engine, and that you have changed the oil at the proper times. If you use the wrong oil, the engine may be harder to start.

Be sure you are using the proper fuel for existing weather conditions. See Fuel for Diesel Engines on page 9-19.

If the engine starts, runs a short time, then stops, the vehicle needs service.

**WARNING**

Do not use gasoline or starting aids, such as ether, in the air intake. They could damage the engine, which may not be covered by the warranty. There could also be a fire, which could cause serious personal injury.

### Engine Idle Variations

Under certain conditions the engine idle speed can vary or be elevated. Change in idle speed is normal and does not indicate a problem. Normal conditions that can raise idle speed are low voltage, DPF regeneration, air conditioning compressor loads, and engine warmup. These speeds can range from approximately 600 to 1,000 rpm.

### Elevated Idle

The engine has a cold temperature high idle feature which elevates the engine idle speed from base idle to 1050 rpm for pickup models or 1200 rpm for van models when outside temperatures are below 0°C (32°F), and the engine coolant temperature is below 65°C (150°F). This feature enhances heater performance by raising the engine coolant temperature faster.

This feature can be turned on or off using the DIC buttons. If the vehicle is not equipped with DIC buttons, do the following to turn this feature on or off:

1. Turn the ignition to ON/RUN, with the vehicle off.

2. Press the accelerator pedal to the floor and hold while quickly pressing the brake pedal three times in less than eight seconds.

3. Release the accelerator pedal and start the engine.

When the engine is started, it will slowly ramp up to the high idle speed after a delay of a few seconds up to approximately two minutes. For this method to work properly there must be no throttle or brake pedal faults.

The engine idle speed will return to normal once the following conditions are met:

- Engine coolant temperature reaches 65°C (150°F).
9-4 Driving and Operating

- Air intake temperature reaches 0°C (32°F).

The high idle speed will be temporarily interrupted and the engine speed will return to normal if any of the following conditions occur:
  - The brake pedal is applied.
  - The accelerator pedal is pressed.
  - The transmission is shifted out of P (Park) or N (Neutral).
  - Vehicle speed is detected.

Once these inputs are removed, the engine idle speed will slowly ramp back up to high idle after the normal delay, if the conditions for engine coolant temperature and air intake temperature are still met.

Fast Idle Control

The vehicle may have this system which can be used to increase the engine idle speed.

Fast Idle control will be enabled when the following conditions are met:
  - The parking brake is set.
  - The transmission is in P (Park) or N (Neutral).
  - The vehicle speed is about 0 km/h (0 mph).
  - The cruise control is in the On position. See “Cruise Control” in the owner manual.
  - The cruise control Set switch is pressed and released for Preset Fast Idle Speed (1200 rpm).

Fast Idle control will be disabled when one or more of the following conditions occur:
  - The cruise control is in the Off position.
  - The cruise control Set switch is pressed and released. See “Cruise Control” in the owner manual.
  - The cruise control Cancel switch is pressed.
  - The brake pedal is pressed.
  - The transmission is shifted out of P (Park) or N (Neutral).
  - The parking brake is released.
  - The vehicle speed is not 0 km/h (0 mph).

When Fast Idle is active, a FAST IDLE ON message will be displayed in the Driver Information Center (DIC). See Starting the Vehicle Messages on page 5-12.

Winter Cover

If the vehicle includes a winter cover, it can be used to enhance heater performance in extremely cold conditions below −18°C (0°F). The winter cover installs over the grille and restricts airflow to the engine compartment.

For diesel powered vehicles that did not come with a winter cover, a GM winter cover can be purchased as an accessory. See your dealer for additional information.
Usage Guidelines

The winter cover should only be used while operating the vehicle in extremely cold temperatures or in heavy snow for extended periods of time. In these temperatures, the vehicle does not need a large amount of air to properly cool the engine. When more airflow is required to cool the vehicle, the winter cover should not be used. The following usage guidelines will allow adequate airflow for proper radiator and air cooler performance:

- Do not use the winter cover if towing a trailer. The added power needed to tow a trailer requires the radiator grille to have full airflow under all conditions. The vehicle may overheat if the cover is used while towing a trailer.
- Do not use the winter cover if a snow plow is mounted on the truck. The addition of a snow plow requires the radiator grille to have full airflow.
- Do not cover the opening in the front bumper. This opening is to provide enough airflow.
- Do not modify the cover. The winter cover does not cover some sections of the front of the vehicle because these openings are needed to provide enough airflow to the radiator grille and air cooler in extremely cold temperatures.
- When the winter cover is used, the temperature sensor found on the inside rearview mirror will not function properly. The temperature that is shown will be incorrect.
- Keep the underside of the winter cover as clean as possible at all times. Remove monthly or as necessary and clean away dust and debris.
- Use only a mild soap to clean the winter cover. Do not use harsh soap, strong detergents, or vinyl protectant/sealant type products as they may destroy the special finish of the winter cover. Allow the winter cover to dry completely before reinstalling on the vehicle.

Installation Instructions

When first trying to fit the cover, it may appear to be undersized. This is due to the nature of the special vinyl, which will stretch during installation to ensure a tight fit. For this reason, the initial installation of the cover is best performed when the winter cover is warm.
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Installation (Chevrolet Pickup)
1. Open the hood.

2. Slide the channels of the cover down the back edge of the grille on both sides.

3. Hook J-clips to the bottom of the grille.

4. Hook J-clips to the top edge of the grille by the engine compartment.
5. Hook J-clips to the side edge of the grille.

6. To remove the winter cover, reverse the steps listed previously.

**Installation (GMC Pickup)**

1. Open the hood.

2. Slide the channels of the cover down the back edge of the grille on both sides.

3. Insert pockets between the grille and the bumper.

4. Hook J-clips to the top edge of the grille by the engine compartment.
5. To remove the winter cover, reverse the steps listed previously.

**Installation (Van Models)**

1. Open the hood and secure it with the prop rod.
2. Hook the five J-clips to the bottom edge of the grille.
3. Hook the top center J-clip by the hood latch.
4. Attach the metal hooks, one each at the top corners.

5. To remove the winter cover, reverse the steps listed previously.

**Engine Heater**

The engine coolant heater can provide easier starting and better fuel economy during engine warm-up in cold weather conditions at or below $-18^\circ C$ (0°F). The engine coolant heater should be plugged in at least four hours before starting.

**To Use the Engine Heater**

1. Turn off the engine.
2. Open the hood and unwrap the electrical cord. The cord is located in the engine compartment, on the passenger side of the vehicle, near the right side auxiliary battery.
3. Plug it into a normal, grounded 110-volt AC outlet.

4. Before starting the engine, be sure to unplug and store the cord as it was before to keep it away from moving engine parts, and prevent damage.

**WARNING**

Plugging the cord into an ungrounded outlet could cause an electrical shock. Also, the wrong kind of extension cord could overheat and cause a fire. You could be seriously injured. Plug the cord into a properly grounded three-prong 110-volt AC outlet. If the cord will not reach, use a heavy-duty three-prong extension cord rated for at least 15 amps.

The length of time the heater should remain plugged in depends on the outside temperature. You may wish to use the coolant heater to improve ease of starting at temperatures between $-18^\circ C$ (0°F) and $-29^\circ C$ ($-20^\circ F$). Keep the coolant heater plugged in for a minimum of four hours. At temperatures below $-29^\circ C$ ($-20^\circ F$), the coolant heater should remain plugged in for at least eight hours. It will not harm either the coolant heater or the vehicle to leave the coolant heater plugged in longer than the times stated. Be sure to store the cord before starting the engine. See Fuel for Diesel Engines on page 9-19 for information on what fuel to use in cold weather.
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Fuel Operated Heater (FOH)

The FOH will turn on if all of the following conditions exist:

- Outside air temperature is below or equal to 4°C (39°F).
- Fuel level is greater or equal to 12.5% of the total fuel tank volume.
- The engine is running.
- Coolant temperature is less than 75°C (167°F).

Parking over Things That Burn

If the vehicle includes an FOH, it will enhance heater performance and will reduce the amount of time it takes to warm the inside of the vehicle in cold conditions below or equal to 4°C (39°F). The FOH is installed on the frame rail on the driver side of the vehicle and uses diesel fuel to heat the engine coolant, which warms up the passenger cabin air.

Diesel Particulate Filter

The vehicle has a Diesel Particulate Filter (DPF) as part of the exhaust system to reduce vehicle emissions. The DPF requires a unique exhaust tailpipe with an exhaust cooler. The exhaust cooler mixes air with the exhaust to lower the temperature before it leaves the tailpipe.

The DPF, the tailpipe, or other exhaust system components must not be altered. Inspect regularly and clean any mud or dirt from the exhaust cooler, especially where the exhaust cooler connects to the tailpipe and the openings where fresh air enters the cooler. See “Exhaust System Inspection” under Maintenance Schedule on page 11-3.

The DPF will clean itself as part of normal operation. Several factors including fuel consumed, hours of engine operation and miles driven are monitored by the Engine Control
Module (ECM). The self-cleaning occurs approximately once per tank of fuel. **Notice:** Permanent damage can occur to the DPF or related components if the required Ultra Low Sulfur Diesel (15 ppm sulfur maximum) or low ash CJ-4 engine oil is not used. This damage would not be covered by the vehicle warranty.

Under certain driving conditions, such as stop-and-go traffic, the filter cannot clean itself. The CLEANING EXHAUST FILTER KEEP DRIVING UNTIL MESSAGE IS CLEARED message comes on when the DPF is dirty and needs to perform a self cleaning. For the filter to clean itself, the vehicle must be driven above 50 km/h (30 mph) until the CLEANING EXHAUST FILTER KEEP DRIVING UNTIL MESSAGE IS CLEARED message goes off. This will take about 30 minutes.

**WARNING**

During DPF self cleaning or during extended idling in P (Park), the exhaust system and exhaust gases are very hot. Things that burn could touch hot exhaust parts under the vehicle and ignite. You or others could be burned. Do not park, or idle for an extended period of time, near or over papers, leaves, dry grass, or other things that can burn. Keep the exhaust area clear of material that could ignite or burn. See Parking over Things That Burn on page 9-10 for more information.

**Notice:** Extended idle should be avoided because the DPF system is not capable of self cleaning at idle. During extended idle operation, monitor the instrument panel telltale lights and Driver Information Center for messages and take appropriate indicated action. Continued idling with the warning light/message on could cause irreversible damage to the DPF requiring repair and possible replacement that might not be covered by the vehicle warranty.

You will also notice a change in the exhaust sound and engine idle speed. This is normal. See Vehicle Messages on page 5-10.

If you continue to drive with the DPF warning message on and the exhaust filter is not cleaned as required, the malfunction indicator lamp and the ENGINE POWER IS REDUCED message will come on and dealer service is necessary. See Malfunction Indicator Lamp on page 5-6 and Engine Power Messages on page 5-11.
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Vehicles with DPF have specific fuel and engine oil requirements. See *What Fuel to Use in The U.S. on page 9-20 or What Fuel to Use in Canada and Mexico on page 9-24 and Engine Oil on page 10-6* for more information on those requirements.

Extended idling in P (Park) can cause exhaust parts and gases to become very hot. Keep the exhaust area clear of material that could ignite or burn. See *Parking over Things That Burn on page 9-10*.

For vehicles with Power Take-Off (PTO), monitor the instrument panel cluster for lights related to the DPF. See *Accessories and Modifications on page 10-1* for important information if you are considering adding accessories or modifying the vehicle.

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**Diesel Exhaust Fluid**

**WARNING**

Diesel Exhaust Fluid (DEF) is corrosive. Do not allow it to come in contact with your skin, eyes, or the finished surfaces of the vehicle. If exposed, it may cause skin and eye irritation. Wear skin and eye protection when handling. Inhalation may cause irritation to the upper respiratory tract. Store in a cool, well-ventilated area. For more safety information, see the label of the Diesel Exhaust Fluid container.

DEF is used with diesel engines to reduce the amount of regulated emissions produced. The fluid level in the DEF tank must be maintained for the vehicle to run correctly. The capacity of the DEF tank is 20.1 L (5.3 gal).

Locating Diesel Exhaust Fluid

DEF can be purchased at a Chevrolet or GMC dealer. It can also be purchased at authorized vehicle and truck dealerships. Additionally, some diesel truck fueling stations or retailers may have DEF for purchase. For vehicles with an active OnStar subscription, OnStar can help to locate a DEF retailer. For more information on locating DEF see www.afdc.energy.gov/afdc/vehicles/diesels_fluid.html. See "Customer Assistance Offices" in the owner manual for phone numbers to assist in contacting a GM dealer. See *Recommended Fluids and Lubricants on page 11-12*.

**Filling the DEF Tank**

*Notice:* Use only exhaust fluid that is GM approved, or fluid containing the API certified or ISO 22241 label. The use of other fluids could damage the system,
requiring costly repairs that will not be covered by the vehicle warranty.

When adding DEF to an empty or very low tank, always add at least 7.6 L (2 gal) of fluid to release the vehicle from speed limitation.

Do not overfill the DEF tank. When fluid reaches the top of the fill pipe, stop filling. Do not top off the DEF tank. When the EXHAUST FLUID RANGE XXXX message in the Driver Information Center (DIC) displays at approximately 1600 km (1,000 mi) of fluid range remaining, about 11 L (3 gal) of DEF have been used.

If you spill DEF on the vehicle while filling the tank, rinse the area with water and wipe the surface with a damp cloth.

For vans, the DEF fill is located behind the fuel fill door. The DEF cap is blue, and the diesel cap is green.

The fill tube location for chassis-cab and cutaway vans finished by an upfitter will vary. Check the upfitter manual.

For full-size pickups, the DEF fill is located under the hood, on the passenger side, at the back of the engine compartment. The DEF cap is blue.

Exhaust Fluid Low

A full DEF tank will last for several thousand kilometers (miles), depending on vehicle usage. As the exhaust fluid level drops, warnings will automatically be displayed in the DIC. Exhaust fluid level status is available on the DIC under the vehicle Information button.
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See “Exhaust Fluid Level” in Driver Information Center (DIC) on page 5-9.

To avoid vehicle speed limitations, the DEF tank should be refilled at the first opportunity after a low warning indication. If DEF is added before the EXHAUST FLUID EMPTY REFILL NOW message appears, it may take several km/mi for the DIC message to update.

If the vehicle speed has been limited and DEF has been added, it may take up to 30 seconds after engine start with the vehicle stopped for the EXHAUST FLUID EMPTY REFILL NOW message to clear. If the vehicle is driven prior to the DIC message clearing, the vehicle speed will still be limited. If the DIC message clears while driving, the speed limitation will be removed gradually.

If DEF is added under freezing conditions, additional time may be required to remove speed limitations and may require less fluid to fill the DEF tank.

The following actions describe strategies required by the U.S. Environmental Protection Agency (EPA) and the California Air Resource Board (CARB). The DEF messages relate to these strategies.

The DIC message EXHAUST FLUID RANGE: XXXX km (mi) displays at approximately 1600 km (1,000 mi) of fluid range remaining. This message appears again at approximately 500 km (300 mi) of remaining range before the exhaust fluid tank becomes empty.

Below 500 km (300 mi) of range remaining, these messages will appear every time the vehicle is started.

If these warnings are ignored and the DEF tank becomes empty, the DIC message EXHAUST FLUID EMPTY REFILL NOW - 644 KM (400 MI) UNTIL 105 KM/H (65 MPH) MAX SPEED displays. The displayed mileage will decrease as driving continues. A warning light also comes on.

When the mileage countdown is zero, the DIC message EXHAUST FLUID EMPTY REFILL NOW - TRANSITIONING TO 105 KM/H (65 MPH) MAX SPEED displays. A warning light and a chime also come on. Vehicle speed will be reduced to a maximum speed limit of 105 km/h (65 mph).

After the transition to 105 km/h (65 mph) is complete, the DIC message EXHAUST FLUID EMPTY REFILL NOW - SPEED LIMITED TO 105 KM/H (65 MPH) – 120 KM (75 MI) UNTIL 89 KM/H (55 MPH) MAX SPEED displays. The displayed mileage will decrease as driving continues. A warning light and a chime also come on.
When the mileage countdown is zero, the DIC message EXHAUST FLUID EMPTY REFILL NOW - TRANSITIONING TO 89 KM/H (55 MPH) MAX SPEED displays. A flashing warning light and a chime also come on. Vehicle speed will be reduced to a maximum speed limit of 89 km/h (55 mph).

After the transition to 89 km/h (55 mph) is complete, the DIC message EXHAUST FLUID EMPTY REFILL NOW - SPEED LIMITED TO 89 KM/H (55 MPH) – 120 KM (75 MI) UNTIL 7 KM/H (4 MPH) MAX SPEED displays. The displayed mileage will decrease as driving continues. A flashing warning light and a chime also come on.

When the mileage countdown is zero, a DIC message EXHAUST FLUID EMPTY REFILL NOW - TRANSITIONING TO 7 KM/H (4 MPH) MAX SPEED displays. A flashing warning light and a chime also come on. Vehicle speed will be reduced to a maximum speed limit of 7 km/h (4 mph).

After the transition to 7 km/h (4 mph) is complete, the DIC message EXHAUST FLUID EMPTY REFILL NOW - SPEED LIMITED TO 7 KM/H (4 MPH) displays. A flashing warning light and a chime also come on.

Add at least 7.6 L (2 gal) of fluid to release the vehicle from speed limitation from a very low or empty tank. The capacity of the DEF tank is 20.1 L (5.3 gal).

Add at least 7.6 L (2 gal) of fluid to release the vehicle from speed limitation from a very low or empty tank. The capacity of the DEF tank is 20.1 L (5.3 gal).

See Diesel Exhaust Fluid Messages on page 5-11, Diesel Exhaust Fluid (DEF) Warning Light on page 5-8, and Recommended Fluids and Lubricants on page 11-12.

Exhaust Fluid Quality Poor
Use only exhaust fluid that is GM approved, or fluid containing the API certified or ISO 22241 label.

All DEF has an expiration date. If the system detects poor quality, or contaminated or diluted DEF, the DIC message EXHAUST FLUID QUALITY POOR - SEE OWNERS MANUAL NOW – 160 KM (99 MI) UNTIL 105 KM/H (65 MPH) MAX SPEED displays. The displayed mileage will decrease as driving continues. A warning light also comes on. Adding fresh DEF to the system may resolve the problem, depending on several factors. If the DIC message persists, see your dealer or additional DIC messages may display.

When the mileage countdown is zero, a DIC message EXHAUST FLUID QUALITY POOR - SEE OWNERS MANUAL NOW - TRANSITIONING TO 105 KM/H (65 MPH) MAX SPEED displays. A warning light and a chime also come on. Vehicle speed will be reduced to a maximum speed limit of 105 km/h (65 mph).
After the transition to 105 km/h (65 mph) is complete, the DIC message EXHAUST FLUID QUALITY POOR - SEE OWNERS MANUAL NOW - SPEED LIMITED TO 105 KM/H (65 MPH) – 120 KM (75 MI) UNTIL 89 KM/H (55 MPH) MAX SPEED displays. The displayed mileage will decrease as driving continues. A flashing warning light and a chime also come on.

When the mileage countdown is zero, a DIC message EXHAUST FLUID QUALITY POOR - SEE OWNERS MANUAL NOW - TRANSITIONING TO 7 KM/H (4 MPH) MAX SPEED displays. A flashing warning light and a chime also come on. Vehicle speed will be reduced to a maximum speed limit of 7 km/h (4 mph).

After the transition to 7 km/h (4 mph) is complete, a DIC message EXHAUST FLUID QUALITY POOR - SEE OWNERS MANUAL NOW - SPEED LIMITED TO 7 KM/H (4 MPH) MAX SPEED displays. The displayed mileage will decrease as driving continues. A flashing warning light and a chime also come on.

Service Exhaust Fluid System
If a problem occurs with the DEF system, the DIC message SERVICE EXHAUST FLUID SYSTEM - SEE OWNERS MANUAL NOW – 160 KM (99 MI) UNTIL 105 KM/H (65 MPH) MAX SPEED displays. The displayed mileage will decrease as driving continues. A warning light also comes on. In some cases this message will clear itself, indicating that the DEF system was able to correct the condition. If the DIC message persists, see your dealer or additional DIC messages may display.

When the mileage countdown is zero, the DIC message SERVICE EXHAUST FLUID SYSTEM - SEE OWNERS MANUAL NOW - TRANSITIONING TO 105 KM/H (65 MPH) MAX SPEED displays. A flashing warning light and a chime also come on. Vehicle speed will be reduced to a maximum speed limit of 105 km/h (65 mph).

After the transition to 105 km/h (65 mph) is complete, a DIC message SERVICE EXHAUST FLUID SYSTEM - SEE OWNERS MANUAL NOW – 120 KM (75 MI) UNTIL 89 KM/H (55 MPH) MAX SPEED displays. The displayed mileage will decrease as driving continues. A warning light also comes on. In some cases this message will clear itself, indicating that the DEF system was able to correct the condition. If the DIC message persists, see your dealer or additional DIC messages may display.
MAX SPEED displays. The displayed mileage will decrease as driving continues. A warning light and a chime also come on.

When the mileage countdown is zero, the DIC message SERVICE EXHAUST FLUID SYSTEM - SEE OWNERS MANUAL NOW - TRANSITIONING TO 89 KM/H (55 MPH) MAX SPEED displays. A flashing warning light and a chime also come on. Vehicle speed will be reduced down to a maximum speed limit of 89 km/h (55 mph).

After the transition to 89 km/h (55 mph) is complete, the DIC message SERVICE EXHAUST FLUID SYSTEM - SEE OWNERS MANUAL NOW - SPEED LIMITED TO 7 KM/H (4 MPH) displays. A flashing warning light and a chime also come on.

**Service Emission System**

If a problem occurs with the vehicle emission system, the DIC message SERVICE EMISSION SYSTEM - SEE OWNERS MANUAL NOW – 282 KM (175 MI) UNTIL 105 KM/H (65 MPH) MAX SPEED displays. The displayed mileage will decrease as driving continues. In some cases this message will clear itself, indicating that the emission system was able to correct the condition. If the DIC message persists, see your dealer or additional DIC messages may display.

When the mileage countdown is zero, the DIC message SERVICE EMISSION SYSTEM - SEE OWNERS MANUAL NOW - TRANSITIONING TO 105 KM/H (65 MPH) MAX SPEED displays. A chime also comes on. Vehicle speed will be reduced to a maximum speed limit of 105 km/h (65 mph).

After the transition to 105 km/h (65 mph) is complete, the DIC message SERVICE EMISSION SYSTEM - SEE OWNERS MANUAL NOW - SPEED LIMITED TO 89 KM/H (55 MPH) displays. A chime also comes on.
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When the mileage countdown is zero, the DIC message SERVICE EMISSION SYSTEM - SEE OWNERS MANUAL NOW - TRANSITIONING TO 89 KM/H (55 MPH) MAX SPEED displays. A chime also comes on. Vehicle speed will be reduced to a maximum speed limit of 89 km/h (55 mph).

After the transition to 89 km/h (55 mph) is complete, the DIC message SERVICE EMISSION SYSTEM - SEE OWNERS MANUAL NOW - SPEED LIMITED TO 89 KM/H (55 MPH) displays. A chime also comes on.

Brakes

Exhaust Brake

The heavy duty diesel pickups have an exhaust brake to enhance the vehicle brake system, and reduce brake lining wear. A switch is used to activate the system, and is located below the climate controls in the center of the vehicle instrument panel. The switch must be pressed at each vehicle start for the system to be active. A light in the switch will come on when the exhaust brake is activated.

To turn the brake off, press the exhaust brake switch a second time. The DIC displays the message EXHAUST BRAKE DISABLED for approximately 10 seconds, then clears.

Downshifts may be automatically selected to increase engine speed, which increases the effectiveness of the exhaust brake. The number of downshifts selected is determined by the length of time the brakes are applied, and the rate the vehicle is slowing. The system delivers the correct amount of braking to assist in vehicle control. The heavier the vehicle load, the more active the engine exhaust brake will be. Use of the exhaust brake will help maintain vehicle speed when used with cruise control. See “Cruise Control” in the owner manual.

The Driver Information Center (DIC) displays the message EXHAUST BRAKE ENABLED for approximately 10 seconds, then clears.
Automatic downshifts will not occur if the vehicle is in Range Selection Mode. See “Manual Mode” in the owner manual.

The exhaust brake only activates when the transmission torque converter is locked. This can vary based on vehicle speed, gear, and load. The exhaust brake will be more active when in Tow/Haul Mode.

Fuel

Fuel for Diesel Engines

Some states and provinces have restrictions on the purchase of diesel fuel for light-duty vehicles and require you to buy permits or pay special taxes. Some of these restrictions apply only to residents, and others apply to both residents and visitors. These restrictions can change. To learn the current restrictions in any state or province, contact your auto club, the police, or other officials.

Notice: Diesel fuel or fuel additives not recommended in this manual could damage the fuel system, fuel-operated heater (FOH) (Van models only), and engine. Your warranty would not cover this damage. And:

- Diesel fuel that has been mixed with engine oil or automatic transmission fluid could damage the engine and emission controls.

- We do not test aftermarket diesel fuel additives. Some additives, particularly those which contain alcohol or water emulsifiers, could damage the fuel system. If you believe that unique circumstances call for a fuel additive to be used, consult your dealer for advice.

- If you ever run out of diesel fuel, it can be difficult to restart the engine. To avoid this, never let the tank get empty.

If gasoline is ever accidentally added to the fuel tank, to avoid severe engine damage, do not run the engine until the fuel tank can be drained.

Some conditions, such as dirty fuel, may decrease fuel filter life and a change filter message may come on.

If you run out of fuel, Running Out of Fuel on page 9-32 tells you how to restart the engine.
What Fuel to Use in The U.S.

Notice: Use of diesel fuel other than Ultra Low Sulfur Diesel (15 ppm sulfur maximum) will cause permanent damage to the exhaust after-treatment system. This damage would not be covered by the vehicle warranty.

The emission control system requires the use of diesel fuel with ultra low sulfur content (15 ppm or 0.0015% by weight, maximum). Look for the following label on the dispenser to ensure you are filling with Ultra Low Sulfur Diesel fuel.

At a minimum, the diesel fuel you use should meet the latest version of ASTM specification D 975 (Grades No. 2-D or No. 1-D S15, commonly known as Ultra Low Sulfur Diesel) in the United States. If there are questions about the fuel you are using, contact your fuel supplier.

Diesel Fuel Grades

For best results use No. 2-D diesel fuel year-round (above and below freezing conditions) as oil companies blend No. 2-D fuel to address climate differences.

No. 1-D diesel fuel can be used in very cold temperatures (when it stays below −18°C or 0°F); however, it will produce a power and fuel economy loss. Avoid the use of No. 1-D diesel fuel in warm or hot climates. It can result in stalling, poor starting when the engine is hot, and damage to the fuel injection system.

Premium Diesel Fuel

Diesel fuel corresponding to the Engine Manufacturers Association (EMA) Recommended Guideline on Premium Diesel Fuel (FQP-1A) could provide better starting, less noise, and better vehicle performance, but its use is not required.

Biodiesel

What is biodiesel?

Biodiesel is a fuel produced from vegetable oils or animal fats that have been chemically modified to reduce the possibility of damage to the fuel system and engine.
Notice: Raw vegetable oil or other unmodified bio-oils or fats are not biodiesel and must not be used in your vehicle as they could damage the fuel system and engine.

What not to use
Do not use home-made biodiesel in your vehicle since its quality cannot be verified by approved scientific methods. Home test kits are not approved scientific methods.

Notice: Any damage caused by raw, unmodified, or home-made biodiesel would not be covered by the vehicle warranty.

Biodiesel blends
It is acceptable to use diesel fuel containing up to 20% biodiesel (B20). The diesel fuel portion of the blend must meet the same specification, ASTM D975 (Grades No. 2-D or No. 1-D S15 commonly known as Ultra Low Sulfur Diesel), as other fuels used in your vehicle, and the biodiesel used for making this fuel must meet the latest version of ASTM specification D6751.

- Pump labeling — Retail pumps dispensing blends containing up to 5% biodiesel (B5) are not required to be labeled with the concentration of biodiesel. Blends up to B5 must meet ASTM D975 (Grades No. 2-D or No. 1-D S15 commonly known as Ultra Low Sulfur Diesel).

Notice: Do not use blends containing more than 20% biodiesel. Any engine, fuel system, or exhaust after-treatment system damage caused by the use of such blends would not be covered by the vehicle warranty.

Pumps dispensing more than 5% and up to 20% biodiesel are required to be labeled with the concentration of biodiesel. When refueling with a biodiesel blend above B5, ensure one of the following two labels appears on the dispenser:
9-22 Driving and Operating

- Biodiesel quality — Blends containing more than 5% and up to 20% biodiesel must meet the latest version of ASTM specification D7467 (Biodiesel blend, B6 - B20). Biodiesel is an emerging product, and its quality can vary widely. To reduce the risk of poor quality fuel, we recommend that biodiesel users purchase biodiesel blends from a BQ-9000 certified marketer. A listing of certified marketers can be found at www.bq-9000.org. If there are questions about the biodiesel-containing fuels you are using, contact your fuel supplier.

Notice: Certain driving patterns are not compatible with biodiesel use. It is the operator’s responsibility to ensure that biodiesel in the vehicle’s tank does not lead to engine, fuel system, or exhaust after-treatment system damage.

We neither encourage nor discourage the use of biodiesel blends for vehicles. As a renewable fuel, biodiesel provides some environmental benefits. However, biodiesel has unique properties and needs to be handled differently than diesel fuel. Its use presents additional risks and may not be appropriate in all situations. Certain vehicle operating modes increase these risks and should be avoided. Read further to determine if your driving habits are compatible with the use of biodiesel.

- Biodiesel fuel quality degrades with time and exposure to high temperature much more quickly than conventional diesel fuel. More frequent refueling provides the best opportunity to have a supply of fresh fuel.

Owners who have very low fuel usage or who have vehicles stored for extended periods of time should avoid the use of biodiesel. Storage at hot ambient temperatures will accelerate biodiesel degradation.

When vehicles will be stored for extended periods of time (greater than one month), they should be run out of biodiesel to below one-quarter tank, refueled with conventional Ultra Low Sulfur Diesel fuel, and driven several miles before storage.

- Biodiesel gels sooner than conventional diesel fuel at cold temperature, and biodiesel fuel requires proper blending for winter time operation.
Fuels improperly blended for cold temperature operation may result in restricted fuel filters and degraded vehicle performance. Your vehicle is equipped with a fuel heating system to provide a level of protection against filter plugging from gelling (waxing) of conventional diesel fuel and biodiesel blends. However, the system will not prevent all cases of plugged filters if the operating temperature is far below the temperature at which gelling or waxing of the fuel occurs (cloud point).

Use of biodiesel blends greater than B5 (5% blend) should be avoided in cold temperatures.

- Vehicles operated for extended periods of time on conventional diesel fuel and then switched to biodiesel blends may experience premature fuel filter clogging and require more frequent fuel filter service.

With long-term use of conventional diesel fuel, gum and varnish may be deposited within the tank and fuel system. These deposits, while not problematic with the use of conventional diesel fuel, may become loosened with a sudden switch to biodiesel blends and cause fuel filter plugging.

This vehicle is equipped with a fuel filter restriction monitoring system that will alert you if the fuel filter requires service, but it will not prevent damage caused by poor quality biodiesel.

- Use of biodiesel blends will degrade the performance of your vehicle’s water separator. Biodiesel reduces the effectiveness of the vehicle’s water separator, and in the event of water contamination of the fuel, increases the risk of damage to the fuel system.

Refueling
Diesel fuel can foam when you fill the tank. This can cause the automatic pump nozzle to shut off, even though the tank is not full. If this happens, wait for the foaming to stop, and then try filling the tank more slowly. See Filling the Tank on page 9-36.

**WARNING**
Heat coming from the engine can cause the fuel to expand and force the fuel out of the tank. If something ignites the fuel, a fire could start and people could be burned. To help avoid this, try filling the tank more slowly and fill the fuel tank only until the automatic nozzle shuts off. Do not try to top it off.
9-24 Driving and Operating

Accidental Refueling with Gasoline

Notice: If any amount of gasoline is added to the fuel tank, do not start the engine until the fuel tank can be drained and refilled with Ultra Low Sulfur Diesel fuel. Your dealer can perform this procedure. If this procedure is not performed, the vehicle will run very rough and have reduced power. Severe engine damage will occur and would not be covered by the vehicle warranty.

What Fuel to Use in Canada and Mexico

The emission control system requires the use of diesel fuel with ultra low sulfur content (15 ppm or 0.0015% by weight, maximum).

What Fuel to Use in Canada

Notice: Use of diesel fuel other than Ultra Low Sulfur Diesel (15 ppm sulfur maximum) will cause permanent damage to the exhaust after-treatment system. This damage would not be covered by the vehicle warranty.

At a minimum, the diesel fuel you use should meet the latest version of specification CAN/CGSB-3.517 (ULS) in Canada. If there are questions about the fuel you are using, contact your fuel supplier.

Diesel Fuel Types

Canadian fuels are blended for seasonal changes. Diesel Type “A” fuel is blended for better cold weather starting in extreme conditions; however, you might notice some power and fuel economy loss. If Type “A” fuel is used in warmer temperatures, stalling and hard starting may occur. Diesel Type “B” fuel is blended for higher temperatures experienced during most of the year.

Premium Diesel Fuel

Diesel fuels corresponding to the Engine Manufacturers Association (EMA) Recommended Guideline on Premium Diesel Fuel (FQP-1A) could provide better starting, less noise, and better vehicle performance, but their use is not required.

Biodiesel

What is biodiesel?

Biodiesel is a fuel produced from vegetable oils or animal fats that have been chemically modified to reduce the possibility of damage to the fuel system and engine.

Notice: Raw vegetable oil or other unmodified bio-oils or fats are not biodiesel and must not be used in your vehicle as they could damage the fuel system and engine.
What not to use
Do not use home-made biodiesel in your vehicle since its quality cannot be verified by approved scientific methods. Home test kits are not approved scientific methods.

Notice: Any damage caused by raw, unmodified, or home-made biodiesel would not be covered by the vehicle warranty.

Biodiesel blends
It is acceptable to use diesel fuel containing up to 20% biodiesel (B20). For low level, under 5%, biodiesel blends (B1 to B5), the fuel you use should meet the latest version of specification CAN/CGSB-3.520 (ULS). At the time of printing of this manual, a CGSB standard for B6-B20 is under development and has not been published. Until a CGSB B6-B20 specification is available, biodiesel blends containing more than 5% and up to 20% biodiesel must meet the latest version of ASTM specification D7467 (Biodiesel blend, B6-B20). If there are questions about the biodiesel-containing fuels you are using, contact your fuel supplier.

Notice: Certain driving patterns are not compatible with biodiesel use. It is the operator’s responsibility to ensure that biodiesel in the vehicle’s tank does not lead to engine, fuel system, or exhaust after-treatment system damage.

We neither encourage nor discourage the use of biodiesel blends for vehicles. As a renewable fuel, biodiesel provides some environmental benefits. However, biodiesel has unique properties and needs to be handled differently than diesel fuel. Its use presents additional risks and may not be appropriate in all situations. Certain vehicle operating modes increase these risks and should be avoided.

Read further to determine if your driving habits are compatible with the use of biodiesel.

- Biodiesel fuel quality degrades with time and exposure to high temperature much more quickly than conventional diesel fuel. More frequent refueling provides the best opportunity to have a supply of fresh fuel.

Owners who have very low fuel usage or who have vehicles stored for extended periods of time should avoid the use of biodiesel. Storage at hot ambient temperatures will accelerate biodiesel degradation.

When vehicles will be stored for extended periods of time (greater than one month), they should be run out of biodiesel to below one-quarter tank, refueled with conventional Ultra Low Sulfur Diesel fuel, and driven several miles before storage.
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- Biodiesel gels sooner than conventional diesel fuel at cold temperature, and biodiesel fuel requires proper blending for winter time operation. Fuels improperly blended for cold temperature operation may result in restricted fuel filters and degraded vehicle performance. Your vehicle is equipped with a fuel heating system to provide a level of protection against filter plugging from gelling (waxing) of conventional diesel fuel and biodiesel blends. However, the system will not prevent all cases of plugged filters if the operating temperature is far below the temperature at which gelling or waxing of the fuel occurs (cloud point).

Use of biodiesel blends greater than B5 (5% blend) should be avoided in cold temperatures.

- Vehicles operated for extended periods of time on conventional diesel fuel and then switched to biodiesel blends may experience premature fuel filter clogging and require more frequent fuel filter service. With long-term use of conventional diesel fuel, gum and varnish may be deposited within the tank and fuel system. These deposits, while not problematic with the use of conventional diesel fuel, may become loosened with a sudden switch to biodiesel blends and cause fuel filter plugging.

This vehicle is equipped with a fuel filter restriction monitoring system that will alert you if the fuel filter requires service, but it will not prevent damage caused by poor quality biodiesel.

- Use of biodiesel blends will degrade the performance of your vehicle’s water separator.

Biodiesel reduces the effectiveness of the vehicle’s water separator, and in the event of water contamination of the fuel, increases the risk of damage to the fuel system.

What Fuel to Use in Mexico

Notice: Use of diesel fuel other than Ultra Low Sulfur Diesel (15 ppm sulfur maximum) will cause permanent damage to the exhaust after-treatment system. This damage would not be covered by the vehicle warranty.

Ultra Low Sulfur Diesel fuel is not available in all regions of Mexico.

Refueling

Diesel fuel can foam when you fill the tank. This can cause the automatic pump nozzle to shut off, even though the tank is not full. If this happens, wait for the foaming to stop, and then try filling the tank more slowly. See Filling the Tank on page 9-36.
**WARNING**

Heat coming from the engine can cause the fuel to expand and force the fuel out of the tank. If something ignites the fuel, a fire could start and people could be burned. To help avoid this, try filling the tank more slowly and fill the fuel tank only until the automatic nozzle shuts off. Do not try to top it off.

**Accidental Refueling with Gasoline**

*Notice:* If any amount of gasoline is added to the fuel tank, do not start the engine until the fuel tank can be drained and refilled with Ultra Low Sulfur Diesel fuel. Your dealer can perform this procedure. If this procedure is not performed, the vehicle will run very rough and have reduced power. Severe engine damage will occur and would not be covered by the vehicle warranty.

**Cold Weather Operation**

Follow the instructions listed previously under the heading “What Fuel to Use.”

*Notice:* Never use home heating oil or gasoline in the vehicle. They can cause engine damage not covered by the vehicle warranty.

In cold weather, the fuel filter could become clogged by wax naturally present in the fuel. To unclog it, move the vehicle to a warm garage area and allow the filter to warm up to between 0°C (32°F) and 10°C (50°F). You will not need to replace the filter. Additional information on the fuel filter follows.

Use of biodiesel blends greater than B5 (5% blend) should be avoided in cold temperatures.

**Water in Fuel**

*WARNING*

Diesel fuel containing water is still flammable. You could be burned. If you ever try to drain water from the fuel, keep sparks, flames, and smoking materials away from the mixture.

*Notice:* If there is water in the diesel fuel and the weather is warm or humid, fungus and bacteria can grow in the fuel. They can damage the fuel system and fuel operated heater (FOH) (if equipped). A diesel fuel biocide can be used to sterilize the fuel system. However, the fuel system may still need to be cleaned. Your dealer can advise you of the appropriate solution.
If the fuel tank needs to be purged to remove water, see your dealer or a qualified technician. Improper purging can damage the fuel system and block the FOH.

Sometimes, water can be pumped into the fuel tank along with the diesel fuel. This can happen if a service station does not regularly inspect and clean its fuel tanks, or if it gets contaminated fuel from its suppliers.

If this happens, a WATER IN FUEL SERVICE REQUIRED message will appear on the Driver Information Center (DIC). The water must be drained.

**Water in Fuel Message Chart**

If the WATER IN FUEL SERVICE REQUIRED message comes on, use this chart.

<table>
<thead>
<tr>
<th>Problem</th>
<th>Recommended Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Message comes on but does not remain on after an ignition cycle.</td>
<td>Water separator is approximately half full. Drain water as soon as possible. Water level may continue to increase.</td>
</tr>
<tr>
<td>Message remains on after an ignition cycle:</td>
<td>Drain fuel filter immediately. If no water can be drained and message stays on, see your dealer for assistance.</td>
</tr>
<tr>
<td>At temperatures above freezing.</td>
<td></td>
</tr>
<tr>
<td>At temperatures below freezing.</td>
<td>Drain fuel filter immediately. If no water can be drained, water may be frozen in water drain system or fuel lines. Move the vehicle to a warm location to thaw out, and then drain filter system.</td>
</tr>
</tbody>
</table>

Immediately after refueling, large amount of water possibly pumped into fuel tank. |

**Notice:** Driving when this warning indicator is on, can damage the fuel injection system and the engine. If the indicator comes on right after a refuel, it
means water was pumped into the fuel tank. Turn off the engine immediately. Then, have the water drained at once.

To drain water:

1. Stop and park the vehicle in a safe place. Turn off the engine and apply the parking brake.
2. Remove the fuel cap.

For pickup models, open the drain valve by turning it two to three turns. Pump the primer until all of the water has been removed. When fuel empties from the valve, all the water has been drained. Close the valve hand tight.

For van models, open the fuel filter drain valve by turning it two to three turns. Allow the filter to drain until all of the water has been removed. Close the valve hand tight.

5. Remove the fuel-resistant container and properly dispose of the contaminated fuel.

6. Install the fuel cap.
9-30  Driving and Operating

7. For pickup models, start the engine and let it run for a few minutes. If the engine stalls, the fuel system may need to be primed. While draining the water from the fuel filter, air may enter the fuel system. If air has entered the fuel system, the fuel system will need to be primed.

For van models, start the engine and let it run for a few minutes.

If the WATER IN FUEL SERVICE REQUIRED message/warning light comes on again after driving a short distance or the engine runs rough or stalls, a large amount of water has probably been pumped into the fuel tank. The fuel tank should be purged.

Fuel Priming
In order for the fuel system to work properly, the fuel lines must be full of fuel and contain no air. If air gets into the fuel lines, it will be necessary to prime the fuel lines to eliminate air before operating the vehicle and the fuel operated heater (FOH).

If air is in the fuel lines, one of the following may have happened:
- The vehicle ran out of fuel.
- The fuel filter was removed for servicing or replacement.
- The fuel lines were removed or disconnected for servicing.
- The fuel filter water drain valve was opened while the engine was running.
- The fuel operated heater (FOH) pump and FOH fuel lines were removed or disconnected for servicing.

If one or more of the above occur, it is very likely that air has entered the fuel system and priming the fuel system is needed before operating the vehicle. Air in the fuel lines does not harm the engine, the FOH, or the vehicle.

However, the engine and/or the FOH may not be able to start until the fuel system is primed and the air is removed.

To Prime the Vehicle (Pickup Models)
The vehicle is equipped with a priming pump which is part of the engine mounted fuel filter. The priming pump is hand operated and is designed to bring fuel to the engine to eliminate any air in the fuel lines. To prime the engine:

1. Correct the condition that caused the loss of prime by making sure there is fuel in the tank.
2. Make sure the fuel filter has been installed and properly tightened.
3. Make sure the fuel lines are properly connected and the fuel filter is cool enough to touch.
4. Remove any dirt from the fuel filter head and vent valve by wiping with a cloth.
5. Open the fuel filter vent valve by turning the screw counterclockwise several full turns. The vent valve is located on top of the fuel filter housing.

6. Repeatedly push down on the fuel filter priming pump with the palm of your hand. The pump is located on top of the fuel filter housing. Let the pump return upward between pushes.

7. Operate the priming pump until a small amount of fuel seeps from the vent valve. When fuel is seen, the filter is now full of fuel and the system should be primed.


The engine may start and stall. If this occurs, operate the priming pump several times in between starting attempts. Once the engine stays running, allow it to idle for a few minutes. Check the filter for leaks.

**To Prime the Vehicle (Van Models)**

The vehicle has an electric priming pump. The priming pump is operated electrically and is designed to bring fuel to the engine to eliminate any air in the fuel lines. To prime the engine:

1. Correct the condition that caused the loss of prime by making sure there is fuel in the tank.

2. Turn the ignition key on for 30 seconds. The fuel pump will be operating and starting the priming process. Do not start the engine during the first 30 seconds.
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3. After completing the initial prime in Step 2, turn the ignition off, then back to start, and crank the engine for 15 seconds.

4. If the engine does not start, repeat Steps 2 and 3 until the engine starts.

5. If the engine does not run after repeating Steps 2 and 3 three times, turn the ignition key off for 60 seconds, allowing the Electronic Control Module (ECM) to reset.

6. Repeat the above steps until the engine starts.

7. If the engine runs, but does not run smoothly, increase the engine speed slightly by pressing the accelerator pedal. This will help to force out air through the system.

8. If the engine starts and runs but stalls again, turn the ignition key off for 60 seconds to reset the ECM and repeat the steps above.

9. When the engine starts, let it idle for a few minutes and check the filter for any leaks.

To Prime the Fuel Operated Heater (FOH) Fuel Lines (Van Models)
See your dealer or qualified technician if the FOH fuel lines need to be primed.

Running Out of Fuel

Pickup Models
If the engine stalls and you think that you have run out of fuel, do this to restart the engine:

1. If parked on a level surface, add at least 7.6 L (2 gal) of fuel. However, if parked on a slope, up to 18.9 L (5 gal) of fuel might need to be added.

2. Follow the fuel priming procedure earlier in this section to prime the fuel filter.

WARNING
Diesel fuel is flammable. It could start a fire if it gets on hot engine parts. You could be burned. Do not let too much fuel flow from the air bleed valve, and wipe up any spilled fuel with a cloth.
3. Turn the ignition key to START for 10 to 15 seconds at a time until the engine starts. If the engine tries to run, but does not run smoothly, increase the rpm a little using the accelerator pedal. This will help force air through the system.

4. Return to Step 2 if the engine stalls and will not restart.

**Van Models**

If the engine stalls and you think that you may have run out of fuel, do this to restart the engine:

1. If parked on a level surface, add at least 3.8 L (1 gal) of fuel. However, if parked on a slope, up to 18.9 L (5 gal) of fuel might need to be added.

2. Follow the vehicle fuel system priming procedure earlier in this section to re-prime the system and restart the engine.

The check engine light may come on if the vehicle has run out of fuel. This light may stay on for a few drive cycles after the condition is corrected, but will eventually clear itself.

The fuel operated heater stops automatically when the fuel tank volume is less or equal to 10% of the total tank volume. If the vehicle runs out of fuel, the FOH fuel lines will not need to be primed because they will still have fuel remaining.

**Fuel Filter Replacement**

**Pickup Models**

**WARNING**

Diesel fuel is flammable. It could start a fire if something ignites it, and you could be burned. Do not let it get on hot engine parts, and keep matches or other ignition sources away.

1. Apply the parking brake. Access the fuel filter through the passenger side wheel house opening. It is not necessary to remove all of the wheel liner fasteners.

2. Remove only the necessary fasteners to allow the rear of the wheel liner to be lowered enough for fuel filter access.

Drain any water from the filter following the procedure for draining water listed previously.

The vehicle's engine must be off until the end of this procedure.

The fuel filter is located in the engine compartment on the passenger side of the vehicle.
3. Unplug the water sensor wire connected to the fuel filter and unscrew the filter element.
4. Remove the filter element. If there is any dirt on the filter sealing surface, clean it off. Remove and reuse the water sensor float switch located on the bottom of the fuel filter.
5. Install the new filter element.
6. Reinstall and tighten the filter container and reconnect the water sensor wire to the filter.
7. Reposition the wheel liner.
8. Install and tighten fasteners.
9. Use the fuel filter priming procedure earlier in this section to prime the fuel filter.
10. Start the engine and let it idle for five minutes. Check the fuel filter and air bleed valve for leaks.

Van Models
If the fuel operated heater (FOH) is not working, the FOH line requires priming. See your dealer for service. See Fuel Operated Heater (FOH) on page 9-10.

**WARNING**

Diesel fuel is flammable. It could start a fire if something ignites it, and you could be burned. Do not let it get on hot engine parts, and keep matches or other ignition sources away.

Drain any water from the filter following the procedure for draining water listed previously.

The vehicle's engine must be off until the end of this procedure.

The fuel filter and fuel pump screen are located on the driver side frame rail in front of the fuel tank.
The fuel pump screen should be inspected and cleaned if necessary at each fuel filter inspection or replacement.

To minimize fuel siphoning from the fuel tank during fuel filter replacement, be sure the fuel tank is less than three-quarters full.

Fuel Filter
1. Apply the parking brake.

2. Unplug the water sensor wire connected to the fuel filter (lowest wire) and unscrew the filter's cap.

3. Remove the filter element. If there is any dirt on the filter sealing surface, clean it off.

4. Install the new filter element.

5. Reinstall and tighten the filter's cap and reconnect the water sensor wire to the filter.

6. Follow the vehicle fuel system priming procedure earlier in this section to re-prime the system.

7. Start the engine and let it idle for five minutes.

Fuel Pump Screen
1. Apply the parking brake.

2. Unscrew the fuel pump screen bowl.

3. Remove the filter element. If there is any dirt on the filter sealing surface, clean it off.

4. Clean the fuel pump screen and fuel pump screen bowl o-ring.

5. Inspect the screen and o-ring for damage. Replace as necessary.
6. Install the fuel pump screen and o-ring.
7. Install the fuel pump screen bowl.
8. Follow the vehicle fuel system priming procedure earlier in this section to re-prime the system.
9. Start the vehicle and let it idle for five minutes.

**Filling the Tank**

<table>
<thead>
<tr>
<th>WARNING</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>WARNING</strong></td>
</tr>
<tr>
<td>Fuel vapors and fuel fires burn violently and can cause injury or death.</td>
</tr>
<tr>
<td>• To help avoid injuries to you and others, read and follow all the instructions on the fuel pump island.</td>
</tr>
<tr>
<td>• Turn off the engine when refueling.</td>
</tr>
<tr>
<td>• Keep sparks, flames, and smoking materials away from fuel.</td>
</tr>
<tr>
<td>• Do not leave the fuel pump unattended.</td>
</tr>
</tbody>
</table>

**WARNING (CONTINUED)**

- Do not reenter the vehicle while pumping fuel.
- Keep children away from the fuel pump and never let children pump fuel.
- Fuel can spray out if the fuel cap is opened too quickly. This spray can happen if the tank is nearly full, and is more likely in hot weather. Open the fuel cap slowly and wait for any hiss noise to stop then unscrew the cap all the way.

(Continued)
Van Shown, Pickup Similar

The green fuel cap is located behind a hinged door on the driver side of the vehicle. On van models, the blue diesel exhaust fluid cap is also behind the fuel door. Do not remove both caps at the same time.

For chassis-cab models, refuel the front tank first, or in instances when only a partial fuel fill is desired. An automatic transfer mechanism will maintain approximately equal fuel levels in both tanks, so no switching is required by the operator.

To remove the fuel cap, turn it slowly to the left (counterclockwise).

Be careful not to spill diesel fuel. Do not top off or overfill your tank, and wait a few seconds after you have finished pumping before you remove the nozzle. Clean fuel from painted surfaces as soon as possible. See “Washing Your Vehicle” in the owner manual. When you put the fuel cap back on, turn it to the right (clockwise) until you hear a clicking sound. Make sure you fully install the cap.

**WARNING**

If a fire starts while you are refueling, do not remove the nozzle. Shut off the flow of fuel by shutting off the pump or by notifying the station attendant. Leave the area immediately.

Notice: If you need a new fuel cap, be sure to get the right type. Your dealer can get one for you. If you get the wrong type, it may not fit properly.

Notice: If your vehicle has been accidentally filled with gasoline, do not run the engine or severe engine damage can occur. Contact your dealer to have the fuel system flushed.
### 9-38 Driving and Operating

#### Filling a Portable Fuel Container

<table>
<thead>
<tr>
<th>WARNING</th>
</tr>
</thead>
</table>
| **WARNING**
Filling a portable fuel container while it is in the vehicle can cause fuel vapors that can ignite either by static electricity or other means. You or others could be badly burned and the vehicle could be damaged. Always:

- Use approved fuel containers.
- Remove container from vehicle, trunk, or pickup bed before filling.
- Place container on the ground.

(Continued) |

**WARNING (CONTINUED)**

- Place the nozzle inside the fill opening of the container before dispensing fuel, and keep it in contact with the fill opening until filling is complete.
- Do not smoke while pumping fuel.

### Towing

#### Trailer Towing

When towing at high elevation on steep uphill grades, consider the following:

Engine coolant at higher elevation will boil at a lower temperature than at or near sea level. If the engine is turned off immediately after towing at high elevation on steep uphill grades, the vehicle may show signs similar to engine overheating. To avoid this, let the engine run while parked (preferably on level ground) with the transmission in P (Park) and the parking brake applied for at least five minutes before turning the engine off. If the overheat warning comes on, see Engine Overheating on page 10-24.
Use the following chart to determine how much the vehicle can weigh, based upon your vehicle model and options.

<table>
<thead>
<tr>
<th>Vehicle</th>
<th>Axle Ratio</th>
<th>Max. Trailer Wt.</th>
<th>GCWR *</th>
</tr>
</thead>
<tbody>
<tr>
<td>C-2500 Pickup Models — 2WD</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pickup Model Extended Cab Standard Box ¹</td>
<td>3.73</td>
<td>7 938 kg (17,500 lbs)</td>
<td>11 113 kg (24,500 lbs)</td>
</tr>
<tr>
<td>Pickup Model Crew Cab Standard Box ¹</td>
<td>3.73</td>
<td>7 893 kg (17,400 lbs)</td>
<td>11 113 kg (24,500 lbs)</td>
</tr>
<tr>
<td>Pickup Model Sierra Denali ¹</td>
<td>3.73</td>
<td>7 484 kg (16,500 lbs)</td>
<td>11 113 kg (24,500 lbs)</td>
</tr>
<tr>
<td>Pickup Model Regular Cab Long Box ¹</td>
<td>3.73</td>
<td>8 074 kg (17,800 lbs)</td>
<td>11 113 kg (24,500 lbs)</td>
</tr>
<tr>
<td>Pickup Model Extended Cab Long Box ¹</td>
<td>3.73</td>
<td>7 893 kg (17,400 lbs)</td>
<td>11 113 kg (24,500 lbs)</td>
</tr>
<tr>
<td>Pickup Model Crew Cab Long Box ¹</td>
<td>3.73</td>
<td>7 575 kg (16,700 lbs)</td>
<td>11 113 kg (24,500 lbs)</td>
</tr>
<tr>
<td>K-2500 Pickup Models — 4WD</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pickup Model Extended Cab Standard Box ¹</td>
<td>3.73</td>
<td>7 439 kg (16,400 lbs)</td>
<td>11 113 kg (24,500 lbs)</td>
</tr>
<tr>
<td>Pickup Model Crew Cab Standard Box ¹</td>
<td>3.73</td>
<td>7 167 kg (15,800 lbs)</td>
<td>11 113 kg (24,500 lbs)</td>
</tr>
<tr>
<td>Pickup Model — Sierra Denali ¹</td>
<td>3.73</td>
<td>6 668 kg (14,700 lbs)</td>
<td>11 113 kg (24,500 lbs)</td>
</tr>
</tbody>
</table>
### 9-40 Driving and Operating

<table>
<thead>
<tr>
<th>Vehicle</th>
<th>Axle Ratio</th>
<th>Max. Trailer Wt.</th>
<th>GCWR *</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pickup Model Regular Cab Long Box</td>
<td>3.73</td>
<td>7,938 kg (17,500 lbs)</td>
<td>11,113 kg (24,500 lbs)</td>
</tr>
<tr>
<td>Pickup Model Extended Cab Long Box</td>
<td>3.73</td>
<td>7,121 kg (15,700 lbs)</td>
<td>11,113 kg (24,500 lbs)</td>
</tr>
<tr>
<td>Pickup Model Crew Cab Long Box</td>
<td>3.73</td>
<td>6,668 kg (14,700 lbs)</td>
<td>11,113 kg (24,500 lbs)</td>
</tr>
<tr>
<td>C-3500 Pickup Model Extended Cab — 2WD</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Single Rear Wheels ¹</td>
<td>3.73</td>
<td>7,847 kg (17,300 lbs)</td>
<td>11,113 kg (24,500 lbs)</td>
</tr>
<tr>
<td>Dual Rear Wheels ³</td>
<td>3.73</td>
<td>10,342 kg (22,800 lbs)</td>
<td>13,835 kg (30,500 lbs)</td>
</tr>
<tr>
<td>C-3500 Pickup Model Crew Cab Standard Box — 2WD</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Single Rear Wheels ¹</td>
<td>3.73</td>
<td>7,802 kg (17,200 lbs)</td>
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<tr>
<td>Single Rear Wheels — Sierra Denali ¹</td>
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<td>7,756 kg (17,100 lbs)</td>
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<td>C-3500 Pickup Model Crew Cab Long Box — 2WD</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Single Rear Wheels ¹</td>
<td>3.73</td>
<td>7,847 kg (17,300 lbs)</td>
<td>11,113 kg (24,500 lbs)</td>
</tr>
<tr>
<td>Dual Rear Wheels ³</td>
<td>3.73</td>
<td>10,342 kg (22,800 lbs)</td>
<td>13,835 kg (30,500 lbs)</td>
</tr>
<tr>
<td>Dual Rear Wheels — Sierra Denali ³</td>
<td>3.73</td>
<td>10,251 kg (22,600 lbs)</td>
<td>13,835 kg (30,500 lbs)</td>
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</tbody>
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## Driving and Operating 9-41

<table>
<thead>
<tr>
<th>Vehicle</th>
<th>Axle Ratio</th>
<th>Max. Trailer Wt.</th>
<th>GCWR *</th>
</tr>
</thead>
<tbody>
<tr>
<td>K-3500 Pickup Model Regular Cab — 4WD</td>
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<td></td>
<td></td>
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<tr>
<td>Single Rear Wheels ¹</td>
<td>3.73</td>
<td>7 893 kg (17,400 lbs)</td>
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<tr>
<td>Dual Rear Wheels ²</td>
<td>3.73</td>
<td>10 478 kg (23,100 lbs)</td>
<td>13 835 kg (30,500 lbs)</td>
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<tr>
<td>K-3500 Pickup Model Extended Cab — 4WD</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Single Rear Wheels ¹</td>
<td>3.73</td>
<td>7 666 kg (16,900 lbs)</td>
<td>11 113 kg (24,500 lbs)</td>
</tr>
<tr>
<td>Dual Rear Wheels ⁴</td>
<td>3.73</td>
<td>10 251 kg (22,600 lbs)</td>
<td>13 835 kg (30,500 lbs)</td>
</tr>
<tr>
<td>K-3500 Pickup Model Crew Cab Standard Box — 4WD</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Single Rear Wheels ¹</td>
<td>3.73</td>
<td>7 711 kg (17,000 lbs)</td>
<td>11 113 kg (24,500 lbs)</td>
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<tr>
<td>Single Rear Wheels — Sierra Denali ¹</td>
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<td>7 620 kg (16,800 lbs)</td>
<td>11 113 kg (24,500 lbs)</td>
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<td>K-3500 Pickup Model Crew Cab Long Box — 4WD</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Single Rear Wheels ¹</td>
<td>3.73</td>
<td>7 620 kg (16,800 lbs)</td>
<td>11 113 kg (24,500 lbs)</td>
</tr>
<tr>
<td>Dual Rear Wheels ⁴</td>
<td>3.73</td>
<td>10 206 kg (22,500 lbs)</td>
<td>13 835 kg (30,500 lbs)</td>
</tr>
<tr>
<td>Dual Rear Wheels — Sierra Denali ⁴</td>
<td>3.73</td>
<td>10 115 kg (22,300 lbs)</td>
<td>13 835 kg (30,500 lbs)</td>
</tr>
</tbody>
</table>
## 9-42 Driving and Operating

<table>
<thead>
<tr>
<th>Vehicle</th>
<th>Axle Ratio</th>
<th>Max. Trailer Wt.</th>
<th>GCWR *</th>
</tr>
</thead>
<tbody>
<tr>
<td>Van Models — 2WD</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>G2500 Cargo Van Short Wheelbase</td>
<td>3.54</td>
<td>4 536 kg (10,000 lbs)</td>
<td>7 711 kg (17,000 lbs)</td>
</tr>
<tr>
<td>G2500 Cargo Van Long Wheelbase</td>
<td>3.54</td>
<td>4 536 kg (10,000 lbs)</td>
<td>7 711 kg (17,000 lbs)</td>
</tr>
<tr>
<td>G3500 Cargo Van Short Wheelbase</td>
<td>3.54</td>
<td>4 536 kg (10,000 lbs)</td>
<td>7 711 kg (17,000 lbs)</td>
</tr>
<tr>
<td>G3500 Cargo Van Long Wheelbase</td>
<td>3.54</td>
<td>4 536 kg (10,000 lbs)</td>
<td>8 391 kg (18,500 lbs)</td>
</tr>
<tr>
<td>G3500 Passenger Van Short Wheelbase</td>
<td>3.54</td>
<td>4 536 kg (10,000 lbs)</td>
<td>7 711 kg (17,000 lbs)</td>
</tr>
<tr>
<td>G3500 Passenger Van Long Wheelbase</td>
<td>3.54</td>
<td>4 400 kg (9,700 lbs)</td>
<td>7 711 kg (17,000 lbs)</td>
</tr>
</tbody>
</table>

*The Gross Combination Weight Rating (GCWR) is the total allowable weight of the completely loaded vehicle and trailer including any passengers, cargo, equipment, and conversions. The GCWR for the vehicle should not be exceeded.

1. Trailer rating limited to 5 897 kg (13,000 lbs) with conventional hitch.
2. Trailer rating limited to 7 257 kg (16,000 lbs) with conventional hitch.
3. Trailer rating limited to 7 484 kg (16,500 lbs) with conventional hitch.
4. Trailer rating limited to 8 165 kg (18,000 lbs) with conventional hitch.
Conversions and Add-Ons

Power Take-Off (PTO)

The PTO is an upfitter integrated system that allows the user to create an auxiliary power source for running add-on equipment, such as salt spreaders, snow plows, winches, and lift buckets. The PTO system controls engine speed to values higher than normal base idle, PTO load relay engagement, and shutdown of the engine.

Primary PTO Operating Modes

PTO modes of operation include:

- Preset PTO Mode: (Stationary operation only)
- Variable PTO Mode: (Stationary and mobile operation)

The PTO stationary mode provides both in-cab and remote controls. The in-cab controls are enabled as the factory preset. The remote controls are disabled. This factory
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preset configuration can be programmed to enable the remote controls, and/or disable the in-cab PTO controls. See your dealer for more information.

PTO Sub-Modes
The primary PTO modes have the following sub-modes:

- Engine speed control
- PTO load relay engagement/disengagement
- Remote engine start and shutdown (Stationary operation only)

PTO load relay engagement/disengagement is disabled at the factory. See “Factory Preset Parameters” later in this section.

PTO Enabling/Disabling Conditions

**Enabling Conditions – Stationary PTO**

To engage stationary PTO operation, the following conditions must be met:

- The engine must be running.
- The vehicle cannot be moving and the parking brake must be set.
- The shift lever must be in P (Park) or N (Neutral).
- The brake pedal must not be pressed.
- The engine speed must be less than the maximum allowed PTO engage speed of 1500 rpm. The PTO engage speed can be adjusted by a service technician.

For in-cab PTO operation:

Press and release the \( \text{on the PTO switch. The PTO indicator light will blink fast until the PTO load becomes engaged. The indicator light will then be on steady. The } \) \(-/\text{SET and +/RES switch positions can then be used to establish the desired PTO operating speed. For remote PTO operation:

Press and release the remote PTO arming switch, then within five seconds, move the PTO enable switch from OFF to ON (open to closed). The remote indicator light will come on when the PTO Load is engaged. The PTO remote SET switch can then be used to establish the desired PTO operating speed. Additional information is available in the service manual for the correct wiring configuration and programming of the remote PTO enable and set switches. These switches are accessed through the PTO upfitter connector, located under the passenger side door.
Enabling Conditions – Mobile PTO

To engage mobile PTO operation, the following conditions must be met prior to turning on PTO:

- The engine must be running.
- The vehicle speed must be less than the PTO top vehicle speed limit. The default setting is 80 km/h (50 mph). This limit can be adjusted by a service technician.
- The shift lever may be in any position.
- The brake must be pressed and then released. The brake must then remain released.
- Cruise control cannot be active.
- Engine speed must be less than the maximum allowed PTO engage speed of 1500 rpm.
- Press and release the \( R \) on the PTO switch. The PTO indicator light will blink fast until the PTO load becomes engaged, at which point the indicator light will be on steady. The \( \neg / \text{SET} \) and \( +/ \text{RES} \) switch positions can then be used to establish the desired PTO operating speed. See “Variable PTO Mode” and “PTO Switch Operation” later in this section.

DIC WARNING MESSAGES

One or more of the following Driver Information Center (DIC) messages may appear on the instrument panel cluster if the PTO will not engage. The operator must take the action indicated, then again press and release the \( R \) on the PTO switch.

- PTO: SHIFT TO PARK OR NEUTRAL (Stationary only)
- PTO: SET PARK BRAKE (Stationary only)
- PTO: PRESS & RELEASE BRAKE (Mobile only)
- PTO: RELEASE BRAKE
- PTO: REDUCE VEHICLE SPEED
- PTO: REDUCE ENGINE SPEED
- PTO: DISENGAGE CRUISE CONTROL (Mobile only)
- PTO: SPEED RANGE (Program ECM to match PTO Mode)

In addition to these messages, the PTO switch indicator light will indicate when all conditions required to engage PTO have not been met. When enabling PTO, the indicator light will turn on, then off after one second. Under normal operating conditions, the PTO indicator light will remain on throughout the PTO operating cycle.

PTO load relay engagement/disengagement is disabled at the factory. See “Factory Preset Parameters” later in this section.

PTO Disengage Conditions

To disengage the stationary or mobile PTO operation, do one of the following:

- Press the brake. PTO will disengage immediately. The PTO indicator light will blink slowly, indicating that the PTO
set speed is stored in memory. Pressing the +/-RES switch position will restore engine speed to the stored PTO set speed. PTO can also be programmed to reengage at PTO standby speed upon releasing the brake pedal (mobile PTO only).

- Press and release the \( \bigcirc \) on the PTO in-cab switch. The engine speed will return to normal engine idle. The PTO indicator light will go off indicating the PTO load relay has been disengaged and PTO set speed has been cleared from memory.
- From the remote PTO controls, move the speed enable switch to the off position. The engine will return to normal idle. The PTO load relay is disengaged. PTO memory speed is also cleared (Stationary PTO only).

- From the remote PTO controls, press the remote engine shutdown switch. PTO is disengaged and the engine is shutdown simultaneously (Stationary remote PTO only).

The mobile PTO mode will also disengage if the following conditions are detected by the vehicle electronics:

- The PTO load becomes disengaged. (See service manual.)
- Vehicle speed exceeds 80 km/h (50 mph).
- Engine speed exceeds the maximum allowed PTO operating speed of 3100 rpm (factory setting 2100 rpm).
- The PTO control system will attempt to limit accelerator pedal and PTO switch input as the vehicle approaches the above operational limits.

There are some vehicle conditions, such as downhill acceleration, which may cause vehicle speed and/or engine speed limits to be exceeded. Under these conditions, PTO is disengaged.

The stationary PTO mode will also disengage if any of the following conditions are detected by the vehicle electronics:

- Movement of the vehicle.
- The park brake is released.
- The transmission is shifted from P (Park) or N (Neutral) to D (Drive) or R (Reverse).
- The PTO load becomes disengaged. (See service manual.)

**Preset PTO Mode**

Preset PTO can only be used when the vehicle is not moving. The engine speed is initially set to a stand-by engine speed (850 rpm) by pressing the PTO in-cab switch.
or by pressing and releasing the remote arming switch. Then within five seconds, assert the remote PTO enable switch to on. This provides an initial start-up engine speed to match the engagement of the PTO load. The PTO standby engine speed can be reprogrammed to a higher speed by your dealer.

Choose one of two factory presets by pressing the PTO in-cab −/SET or +/RES switch positions or the remote PTO SET switch.

Speed 1 and Speed 2 are programmable by a service technician from base engine idle rpm to max PTO operation speed (3100 rpm).

- Speed 1: Pressing the −/SET position of the PTO switch results in a preset speed of 1250 rpm.
- Speed 2: Pressing the +/RES position of the PTO switch results in a preset speed of 1700 rpm.

Pressing the ○ switch position on the PTO in-cab switch or moving the remote PTO enable switch to OFF results in the return of the engine speed back to normal idle. The PTO load relay is also disengaged.

Maximum PTO Operating Speed: During PTO operation, the accelerator pedal can be pressed to adjust the engine speed. To protect the PTO from over-speed, the PTO system will disengage when the engine speed exceeds 2100 rpm.

The Stationary PTO Mode provides both in-cab and remote controls. The in-cab controls are enabled as the factory preset. The remote controls are disabled. This factory preset configuration can also be reprogrammed to enable the remote controls, and disable the in-cab PTO controls (i.e., PTO switch, accelerator pedal). See your dealer for more information.

Variable PTO Mode

In this mode, the vehicle can be programmed for stationary or mobile operation. The variable PTO mode controls engine speed and PTO load engagement is selected by either the PTO in-cab or remote switches. Engine speed selection is variable between base engine idle speed and a maximum of 3100 rpm (factory setting 2100 rpm).

In the mobile PTO mode, the vehicle will operate at a vehicle speed resulting from the current PTO engine speed request and current transmission gear range selected.

Vehicle speed stability is greatly improved by shifting into the transmission manual mode because upshifts are limited. This reduces the maximum vehicle speed while allowing high engine speed operation. Therefore, low vehicle
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speed operation at 16–40 km/h (10–25 mph) and high PTO engine speed (1,500–2,000 rpm) can be achieved in the manual mode 1 and 2 transmission ranges.

PTO Switch Operation

The In-cab PTO switch has four positions: ⃞, ⃛, −/SET, and +/RES.

⃞: This is the PTO switch ON position.

To engage PTO, press and release the in-cab switch ⃞ or, press and release the remote PTO arming switch; then within five seconds, assert the remote enable switch to ON. The vehicle will increase engine speed to a factory preset engine speed (850 rpm). This PTO stand-by speed is not intended to be an operational PTO speed, but allows the engagement of the PTO at lower initial start-up rpm to match with the engagement of the PTO load relay.

The initial stand-by speed can be adjusted by holding the accelerator to the desired engine speed, then pressing and releasing the in-cab PTO switch ⃞. The current engine speed will become the new stand-by speed. This adjustment can only be done once at the initial engagement of PTO. The initial stand-by speed adjustment must be between engine base idle speed and 1800 rpm (maximum PTO engage speed).

⃛: This is the PTO switch OFF position.

Press and release the in-cab ⃛ switch position or assert the remote enable switch to OFF to disengage PTO. The engine speed will be reduced to the base idle speed and the PTO load relay will be disengaged.

−/SET (SET/TAP-DOWN/COAST)

SET: Press and hold the accelerator to obtain the desired engine speed, then press and release the −/SET position of the PTO switch. The current engine speed will be maintained. This action can be repeated as desired to a higher rpm value. The PTO set speed cannot exceed 2100 rpm.

TAP-DOWN: Press and release the −/SET switch position on the PTO switch to reduce the engine speed by increments of 100 rpm.

COAST: Press and hold the −/SET switch position on the PTO switch to reduce the rpm by 200 rpm per second until the desired engine speed is reached or until the initial PTO standby speed is reached.
**+/RES (RESUME/TAP-UP/ACCEL)**

**RESUME:** When a PTO set speed has been achieved, press and release the brake pedal. Engine speed will reduce to basic idle speed. The PTO indicator light will blink slowly indicating the previous PTO set speed has been retained in memory. Press and release the +/RES switch position to resume the previous PTO set speed. The PTO set speed cannot exceed 2100 rpm.

**TAP-UP:** Press and release the +/RES position to increase the engine speed by increments of 100 rpm.

**ACCEL:** Press and hold the +/RES position to increase the rpm by 200 rpm per second until the desired engine speed is reached or until the maximum allowable PTO set speed is reached.

---

**Remote Engine Start Control**

The vehicle’s PTO system allows the engine to be remotely started while operating in the stationary PTO mode. The vehicle wiring system provides for connections to a remote start arming switch and remote engine start switch. These connections are accessed through the upfitter connector.

The remote start function is initiated by a sequence of switch actions, in addition to several vehicle conditions. The vehicle ignition key can be in any position or removed from the ignition. The following conditions must be met before attempting to remote start the engine:

- The transmission shift lever must be in P (Park).
- The vehicle hood must be closed.

Once the above conditions are met, continue the remote start by doing the following steps using the remote PTO controls:

1. Press and release the remote start arming switch.
2. Within five seconds of releasing the remote start arming switch, press and hold the remote engine start switch for about two seconds (horn will sound) until the engine starts.
3. Release the remote engine start switch.

- The vehicle must be configured for stationary PTO operation by a qualified dealer.
- The parking brake must be set.
To enable normal PTO operation after remotely starting the vehicle:

1. Press and release the remote start arming switch.
2. Within five seconds of releasing the remote start arming switch, the PTO remote enable switch must be moved from OFF to ON.
3. The PTO system will raise engine rpm to standby speed and engage the PTO load. Press the remote PTO +/-SET or +/-RES switch to elevate PTO to the desired engine operating speed.

Remote Engine Shutdown Control

The vehicle’s PTO system allows for remote engine shutdown while operating in the stationary PTO mode. This feature has the following functions:

- Engine shutdown using the operator remote switch: The vehicle wiring system provides remote engine shutdown switch connections, which are accessed through the PTO upfitter connector.
- Timed auto-engine shutdown: The timed auto-engine shutdown feature provides the means to shut down the engine automatically after a predefined time. PTO must be operational for this function to be active.
- Engine shutdown based on critical engine conditions: The engine will be shut down when PTO is operating if a critical engine condition is detected by the vehicle system (i.e., low oil, low oil pressure, hot engine, hot transmission, low fuel, diesel particulate filter regeneration). If PTO operation is continued when critical engine conditions are present, a horn chirp warning will occur after two to five minutes. The engine will be shut down two minutes after the horn warning. The operator can re-start the engine with the ignition key. The above horn warning and engine shutdown will again occur if the critical engine condition is still present.
Prolonged or Extended PTO Operation

While operating the vehicle in stationary PTO mode, the Diesel Particulate Filter (DPF) will continue to filter the exhaust and accumulate soot. The engine control system, depending on the speed and load being applied by the PTO, may not be able to generate enough energy or adequate heat needed to clean or regenerate the DPF. Continued operation under conditions that do not allow effective regeneration or cleaning will eventually plug the DPF and result in reduced power.

The ENGINE POWER IS REDUCED Driver Information Center (DIC) message and malfunction indicator lamp will be displayed, and dealer service will be required to return the vehicle to normal, full power operation. To prevent this from occurring, frequently monitor the vehicle during PTO operation. If the DIC message is displayed during PTO operation, see Diesel Particulate Filter on page 9-10 for information on how to clean or regenerate the DPF. Also see “Remote Engine Shutdown Control” earlier in this section.
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Factory Preset Parameters
The following table lists the factory preset parameters. These may be altered by the service technician to configure the various PTO features.

<table>
<thead>
<tr>
<th>Programmable Parameters</th>
<th>Factory Setting</th>
<th>Minimum Value</th>
<th>Maximum Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>PTO In-cab Control</td>
<td>ENABLED</td>
<td>DISABLED</td>
<td>ENABLED</td>
</tr>
<tr>
<td>PTO Remote Control</td>
<td>DISABLED</td>
<td>DISABLED</td>
<td>ENABLED</td>
</tr>
<tr>
<td>Type of Set Switch Operation</td>
<td>MOMENTARY</td>
<td>MOMENTARY</td>
<td>LATCHING</td>
</tr>
<tr>
<td>Press ON Then Go To Set 1 Speed</td>
<td>DISABLED</td>
<td>DISABLED</td>
<td>ENABLED</td>
</tr>
<tr>
<td>Remote Engine Start</td>
<td>DISABLED</td>
<td>DISABLED</td>
<td>ENABLED</td>
</tr>
<tr>
<td>Remote Engine Shutdown</td>
<td>DISABLED</td>
<td>DISABLED</td>
<td>ENABLED</td>
</tr>
<tr>
<td>Load Feedback</td>
<td>DISABLED</td>
<td>DISABLED</td>
<td>ENABLED</td>
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<tr>
<td>Engage Relay</td>
<td>DISABLED</td>
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<td>ENABLED</td>
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<tr>
<td>Keep Relay Engaged During Braking</td>
<td>DISABLED</td>
<td>DISABLED</td>
<td>ENABLED</td>
</tr>
<tr>
<td>Action After Brake Is Released</td>
<td>RETURN TO BASE IDLE RPM</td>
<td>RETURN TO BASE IDLE RPM</td>
<td>RETURN TO STANDBY RPM</td>
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<tr>
<td>Auto Engine Shutdown Timer</td>
<td>ENABLED</td>
<td>DISABLED</td>
<td>ENABLED</td>
</tr>
<tr>
<td>Engine Shutdown Due To Failure</td>
<td>DISABLED</td>
<td>DISABLED</td>
<td>ENABLED</td>
</tr>
<tr>
<td>Programmable Parameters</td>
<td>Factory Setting</td>
<td>Minimum Value</td>
<td>Maximum Value</td>
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<td>-----------------</td>
<td>---------------</td>
<td>---------------</td>
</tr>
<tr>
<td>Engine Shutdown Warning</td>
<td>DISABLED</td>
<td>DISABLED</td>
<td>ENABLED</td>
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<tr>
<td>Set Low Fuel level For Engine Shutdown</td>
<td>15%</td>
<td>0</td>
<td>25%</td>
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<tr>
<td>Engine Run Time While PTO is Active – Timer</td>
<td>7 Hours</td>
<td>4 minutes</td>
<td>7 hours</td>
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<tr>
<td>Min. PTO Engage Speed</td>
<td>500 RPM</td>
<td>500 RPM</td>
<td>1800 RPM</td>
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<tr>
<td>Max. PTO Engine Speed</td>
<td>1800 RPM</td>
<td>950 RPM</td>
<td>3100 RPM</td>
</tr>
<tr>
<td>PTO Standby RPM</td>
<td>850 RPM</td>
<td>500 RPM</td>
<td>3100 RPM</td>
</tr>
<tr>
<td>PTO Set Speed 1</td>
<td>1250 RPM</td>
<td>500 RPM</td>
<td>3100 RPM</td>
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<tr>
<td>PTO Set Speed 2</td>
<td>1700 RPM</td>
<td>500 RPM</td>
<td>3100 RPM</td>
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<tr>
<td>Maximum Operating Speed</td>
<td>2100 RPM</td>
<td>500 RPM</td>
<td>3100 RPM</td>
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<tr>
<td>Tap Step</td>
<td>100 RPM</td>
<td>4 RPM</td>
<td>500 RPM</td>
</tr>
<tr>
<td>Ramp Rate</td>
<td>200 RPM</td>
<td>4 RPM</td>
<td>1000 RPM</td>
</tr>
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</table>
### 9-54 Driving and Operating

<table>
<thead>
<tr>
<th>Programmable Parameters</th>
<th>Factory Setting</th>
<th>Minimum Value</th>
<th>Maximum Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Maximum Vehicle Speed</td>
<td>129 km/h (80 mph)</td>
<td>30 km/h (18 mph)</td>
<td>129 km/h (80 mph)</td>
</tr>
<tr>
<td>Minimum Remote Accelerator Voltage</td>
<td>0.25 V</td>
<td>0.0 V</td>
<td>2.5 V</td>
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<tr>
<td>Maximum Remote Accelerator Voltage</td>
<td>4.75 V</td>
<td>2.5 V</td>
<td>5.0 V</td>
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<tr>
<td>Wheel Speed Sensitivity</td>
<td>HIGH</td>
<td>LOW, MEDIUM, HIGH</td>
<td></td>
</tr>
<tr>
<td>Remote Set Switch Transition to Low Voltage (&lt;1.66 V)</td>
<td>SET SPEED 1</td>
<td>STANDBY SPEED, SET SPEED 1, or SET SPEED 2</td>
<td></td>
</tr>
<tr>
<td>Remote Set Switch Transition to Open State (&gt;1.66 V, &lt;3.33 V)</td>
<td>PTO STANDBY</td>
<td>STANDBY SPEED, SET SPEED 1, or SET SPEED 2</td>
<td></td>
</tr>
<tr>
<td>Remote Set Switch Transition to High Voltage (&gt;3.33 V)</td>
<td>SET SPEED 2</td>
<td>STANDBY SPEED, SET SPEED 1, or SET SPEED 2</td>
<td></td>
</tr>
</tbody>
</table>

If the PTO factory preset parameters do not match the settings described above, then they may have already been altered in order to satisfy the requirements of the installed PTO system and body equipment.

See [www.gmupfitter.com](http://www.gmupfitter.com) for more information on the installation of wiring and programming for PTO aftermarket equipment.
Vehicle Care

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General Information

Accessories and Modifications
Adding non-dealer accessories or making modifications to the vehicle can affect vehicle performance and safety, including such things as airbags, braking, stability, ride and handling, emissions systems, aerodynamics, durability, and electronic systems like antilock brakes, traction control, and stability control. These accessories or modifications could even cause malfunction or damage not covered by the vehicle warranty.
Damage to vehicle components resulting from modifications or the installation or use of non-GM certified parts, including control module or software modifications, is not covered under the terms of the vehicle warranty and may affect remaining warranty coverage for affected parts.

GM Accessories are designed to complement and function with other systems on the vehicle. See your dealer to accessorize the vehicle using genuine GM Accessories installed by a dealer technician. See your vehicle's Warranty booklet for more information.

**Aftermarket Engine Performance Enhancement Products and Modifications**

Some aftermarket engine performance products and modifications promise a way to increase the horsepower and torque levels of the vehicle's powertrain. You should be aware that these products could have harmful effects on the performance and life of the engine, exhaust emission system, transmission, and drivetrain. The engines, transmissions, and drivetrains have been designed and built to offer industry leading durability and performance in the most demanding applications.

Engine power enhancement products may enable the engine to operate at horsepower and torque levels that could damage, create failure, or reduce the life of the engine, engine emission system, transmission, and drivetrain. Damage, failure, or reduced life of the engine, transmission, emission system, drivetrain, or other vehicle components caused by aftermarket engine performance enhancement products or modifications might not be covered under the vehicle warranty.
Vehicle Checks

Engine Compartment Overview

United States Pickup Models Shown, Canada Similar
10-4 Vehicle Care

A. Coolant Surge Tank and Pressure Cap
B. Remote Positive (+) Terminal
C. Battery
D. Engine Air Cleaner/Filter
E. Diesel Exhaust Fluid (DEF) Fill Tube
F. Engine Air Cleaner/Filter Restriction Indicator (If Equipped)
G. Engine Oil Dipstick
H. Engine Oil Fill Cap
I. Engine Fan (Out of View)
J. Automatic Transmission Dipstick
K. Power Steering Fluid Reservoir
L. Brake Fluid Reservoir
M. Auxiliary Battery
N. Underhood Fuse Block
O. Windshield Washer Fluid Reservoir
P. Remote Negative (-) Terminal
United States Van Models Shown, Canada Similar
10-6 Vehicle Care

A. Battery
B. Coolant Surge Tank and Pressure Cap
C. Automatic Transmission Dipstick
D. Engine Oil Dipstick
E. Engine Fan (Out of View)
F. Engine Oil Fill Cap
G. Engine Air Cleaner/Filter
H. Air Cleaner/Filter Restriction Indicator
I. Power Steering Fluid Reservoir
J. Brake Fluid Reservoir
K. Windshield Washer Fluid Reservoir

Engine Oil

To ensure proper engine performance and long life, careful attention must be paid to engine oil. Following these simple, but important steps will help protect your investment:

- Always use engine oil approved to the proper specification and of the proper viscosity grade. See “Selecting the Right Engine Oil” in this section.
- Check the engine oil level regularly and maintain the proper oil level. See “Checking Engine Oil” and “When to Add Engine Oil” in this section.
- Change the engine oil at the appropriate time. See Engine Oil Life System on page 10-9.
- Always dispose of engine oil properly. See “What to Do with Used Oil” in this section.

Checking Engine Oil

It is a good idea to check the engine oil level at each fuel fill. In order to get an accurate reading, the oil must be warm, at normal operating temperature, and the vehicle must be on level ground. The engine oil dipstick handle is a loop. See Engine Compartment Overview on page 10-3 for the location of the engine oil dipstick.

Obtaining an accurate oil level reading is essential:

1. Turn off the engine and allow at least five minutes for the oil to drain back into the oil pan. With a cool engine, allow 30 minutes. Checking the oil level too soon after engine shutoff will not provide an accurate oil level reading.

Checking Engine Oil

It is a good idea to check the engine oil level at each fuel fill. In order to get an accurate reading, the oil must be warm, at normal operating temperature, and the vehicle must be on level ground. The engine oil dipstick handle is a loop. See Engine Compartment Overview on page 10-3 for the location of the engine oil dipstick.

Obtaining an accurate oil level reading is essential:

1. Turn off the engine and allow at least five minutes for the oil to drain back into the oil pan. With a cool engine, allow 30 minutes. Checking the oil level too soon after engine shutoff will not provide an accurate oil level reading.
**WARNING**

The engine oil dipstick handle may be hot; it could burn you. Use a towel or glove to touch the dipstick handle.

2. Pull out the dipstick and clean it with a paper towel or a cloth, then push it back in all the way. Remove it again, keeping the tip down.

**When to Add Engine Oil**

If the oil is below the cross-hatched area at the tip of the dipstick, add 1 L (1 qt) of the recommended oil and then recheck the level. See “Selecting the Right Engine Oil” in this section for an explanation of what kind of oil to use. For engine oil crankcase capacity, see Capacities and Specifications on page 12-2.

**Notice:** Do not add too much oil. Oil levels above or below the acceptable operating range shown on the dipstick are harmful to the engine. If you find that you have an oil level above the operating range, i.e., the engine has so much oil that the oil level gets above the cross-hatched area that shows the proper operating range, the engine could be damaged. You should drain out the excess oil or limit driving of the vehicle and seek a service professional to remove the excess amount of oil.

See Engine Compartment Overview on page 10-3 for the location of the engine oil fill cap.

Be sure to add enough oil to put the level somewhere in the proper operating range. Push the dipstick all the way back in when through.

**Selecting the Right Engine Oil**

Look for three things:

- **CJ-4**

  Oils designated as API CJ-4 are required for the vehicle. The CJ-4 designation can appear either alone or in combination with other American Petroleum Institute (API) designations, such as API CJ-4/SL. These letters show API levels of quality.
SAE 15W-40 is best for the vehicle. When it is very cold, below −18°C (0°F), use SAE 5W-40 to improve cold starting. These numbers on the oil container show its viscosity, or thickness. Do not use other viscosity oils such as SAE 10W-30, SAE 10W-40, or SAE 20W-50.

Notice: Use only engine oils that have the designation CJ-4 for the diesel engine. Failure to use the recommended oil can damage the DPF and result in engine damage not covered by the vehicle warranty.

Engine Oil Additives/Engine Oil Flushes
Do not add anything to the oil. The recommended oils with the API service symbol are all that is needed for good performance and engine protection.
Engine oil system flushes are not recommended and could cause engine damage not covered by the vehicle warranty.

**What to Do with Used Oil**

Used engine oil contains certain elements that can be unhealthy for your skin and could even cause cancer. Do not let used oil stay on your skin for very long. Clean your skin and nails with soap and water, or a good hand cleaner. Wash or properly dispose of clothing or rags containing used engine oil. See the manufacturer's warnings about the use and disposal of oil products.

Used oil can be a threat to the environment. If you change your own oil, be sure to drain all the oil from the filter before disposal. Never dispose of oil by putting it in the trash or pouring it on the ground, into sewers, or into streams or bodies of water. Recycle it by taking it to a place that collects used oil.

---

**Engine Oil Life System**

**When to Change Engine Oil**

This vehicle has a computer system that indicates when to change the engine oil and filter. This is based on a combination of factors which include engine revolutions, engine temperature, and miles driven. Based on driving conditions, the mileage at which an engine oil change is indicated can vary considerably. For the oil life system to work properly, the system must be reset every time the oil is changed.

When the system has calculated that oil life has been diminished, it indicates that an oil change is necessary. A CHANGE ENGINE OIL SOON message comes on. Change the oil as soon as possible within the next 1 000 km (600 mi). It is possible that, if driving under the best conditions, the oil life system might indicate that an oil change is not necessary for up to a year. The engine oil and filter must be changed at least once a year and, at this time, the system must be reset. Your dealer has trained service people who will perform this work and reset the system. It is also important to check the oil regularly over the course of an oil drain interval and keep it at the proper level.

If the system is ever reset accidentally, the oil must be changed at 5 000 km (3,000 mi) since the last oil change. Remember to reset the oil life system whenever the oil is changed.

**How to Reset the Engine Oil Life System**

Reset the system whenever the engine oil is changed so that the system can calculate the next engine oil change.

To reset the Engine Oil Life System on van models:

1. Display the OIL LIFE REMAINING on the DIC.
10-10 Vehicle Care

2. Press and hold the SET/RESET button on the DIC for more than five seconds. The oil life will change to 100%.

To reset the Engine Oil Life System on most pickup models:

1. Display the OIL LIFE REMAINING on the DIC. If the vehicle does not have DIC buttons, the vehicle must be in P (Park) to access this display.
2. Press and hold the SET/RESET button on the DIC, or the trip odometer reset stem if the vehicle does not have DIC buttons, for more than five seconds. The oil life will change to 100%.

On all models, the Engine Oil Life System can be reset as follows:

1. Turn the ignition to ON/RUN with the engine off.
2. Fully press the accelerator pedal slowly three times within five seconds.

3. Display the OIL LIFE REMAINING on the DIC. If the display shows 100%, the system is reset.
4. Turn the key to LOCK/OFF.

If the CHANGE ENGINE OIL SOON message comes back on when the vehicle is started, the engine oil life system has not reset. Repeat the procedure.

Automatic Transmission Fluid

When to Check and Change (Pickup Models)

Change the fluid and filter at the intervals listed. See Maintenance Schedule on page 11-3.

And be sure to use the transmission fluid listed in Recommended Fluids and Lubricants on page 11-12.

How to Check

Because this operation can be a little difficult, the decision may be made to have this done at the dealer.

If the decision is made to perform this operation, be sure to follow all the instructions here, or a false reading on the dipstick could result.

Notice: Too much or too little fluid can damage the transmission. Too much can mean that some of the fluid could come out and fall on hot engine parts or exhaust system parts, starting a fire. Too little fluid could cause the transmission to overheat. Be sure to get an accurate reading if checking the transmission fluid.

Wait at least 30 minutes before checking the transmission fluid level if the vehicle has been driven:

- When outside temperatures are above 32°C (90°F).
- At high speed for quite a while.
In heavy traffic — especially in hot weather.

While pulling a trailer.

**Checking the Fluid Level**

Prepare the vehicle as follows:

- Park the vehicle on a level place. Keep the engine running.
- With the parking brake applied, place the shift lever in P (Park).
- With foot on the brake pedal, run the engine for at least one minute and shift to D (Drive). Then shift to N (Neutral) and then R (Reverse) to fill the hydraulic system. Then, put the shift lever in P (Park).
- Allow the engine to run at idle (500 – 800 rpm). Slowly release the brake pedal.

Then, without shutting off the engine, follow these steps:

**Cold Check Procedure**

The purpose of the cold check is to determine if the transmission has enough fluid to be operated safely until a hot check can be made. The fluid level rises as fluid temperature increases. DO NOT fill above the COLD CHECK band if the transmission fluid is below normal operating temperatures.

1. Pull out the dipstick and wipe it with a clean rag or paper towel. The transmission dipstick is located near the center of the engine compartment. See *Engine Compartment Overview on page 10-3* for location.
2. Push it back in all the way, wait three seconds, and then pull it back out again.
3. Check the fluid level reading. Repeat the check procedure to verify the reading.
4. If the fluid level is within the COLD CHECK band, the transmission may be operated until the fluid is hot enough to perform a hot check. If the fluid level is not within the COLD CHECK band, add or drain fluid as necessary to bring the level into the middle of the COLD CHECK band.
5. Perform a hot check at the first opportunity after the normal operating temperature of 71°C (160°F) to 93°C (200°F) is reached.
6. If the fluid level is in the acceptable range, push the dipstick back in all the way.

**Hot Check Procedure**

The fluid must be hot to ensure an accurate check. The fluid level rises as temperature increases.

1. Operate the transmission in D (Drive) until the normal operating temperature of 71°C (160°F) to 93°C (200°F) is reached.
2. Pull out the dipstick and wipe it with a clean rag or paper towel.

3. Push it back in all the way, wait three seconds and then pull it back out again. Repeat the check procedure to verify the reading.

4. Safe operating level is within the HOT RUN band on the dipstick. The width of the HOT RUN band represents approximately 1.0 L (1.06 qt) of fluid at normal operating temperature.

5. If the fluid level is not within the HOT RUN band, add or drain fluid as necessary to bring the fluid level to within the HOT RUN band.

6. If the fluid level is in the acceptable range, push the dipstick back in all the way.

**Consistency of Readings**

Always check the fluid level at least twice using the procedures described previously. Consistency is important to maintaining proper fluid level. If inconsistent readings persist, check the transmission breather to be sure it is clean and unclogged. If readings are still inconsistent, contact the dealer.

**How to Add Fluid**

In cold operation, Allison recommends using Synthetic Transmission Fluid approved to Allison Transmission specification TES-295 in areas where the minimum ambient temperatures are below −40°C (−40°F).

Refer to the Maintenance Schedule to determine what kind of transmission fluid to use. See *Recommended Fluids and Lubricants* on page 11-12.

Add fluid only after checking the transmission fluid while it is hot. A cold check is used only as a reference. If the fluid level is low, add only enough of the proper fluid to bring the level up to the HOT area for a hot check. It does not take much fluid, generally less than 0.5 L (1 pint). Do not overfill.

**Notice:** Use of the incorrect automatic transmission fluid may damage the vehicle, and the damages may not be covered by the vehicle warranty. Always use the automatic transmission fluid listed in *Recommended Fluids and Lubricants* on page 11-12.

- After adding fluid, recheck the fluid level as described under “How to Check.”
- When the correct fluid level is obtained, push the dipstick back in all the way.

**When to Check and Change (Van Models)**

Change the fluid and filter at the intervals listed. See *Maintenance Schedule* on page 11-3.

Use the transmission fluid listed in *Recommended Fluids and Lubricants* on page 11-12.
How to Check

Because this operation can be a little difficult, the decision may be made to have this done at the dealership service department.

If the decision is made to perform this operation, be sure to follow all the instructions here, or a false reading on the dipstick could result.

Notice: Too much or too little fluid can damage the transmission. Too much can mean that some of the fluid could come out and fall on hot engine parts or exhaust system parts, starting a fire. Too little fluid could cause the transmission to overheat. Be sure to get an accurate reading if checking the transmission fluid.

Wait at least 30 minutes before checking the transmission fluid level if the vehicle has been driven:

- When outside temperatures are above 32°C (90°F).
- At high speed for quite a while.
- In heavy traffic — especially in hot weather.
- While pulling a trailer.

To get the right reading, the fluid should be at normal operating temperature, which is 82°C to 93°C (180°F to 200°F). Get the vehicle warmed up by driving about 24 km (15 mi) when outside temperatures are above 10°C (50°F). If it is colder than 10°C (50°F), drive the vehicle until the engine temperature gauge moves and then remains steady for 10 minutes.

A cold check can be made after the vehicle has been sitting for eight hours or more with the engine off, but this is used only as a reference. Let the engine run at idle for five minutes if outside temperatures are 10°C (50°F) or more. If it is colder than 10°C (50°F), the engine may have to idle longer. Should the fluid level be low during this cold check, the fluid must be checked when hot before adding fluid.

Checking the Fluid Level

Prepare the vehicle as follows:

- Park the vehicle on a level place. Keep the engine running.
- With the parking brake applied, place the shift lever in P (Park).
- With foot on the brake pedal, move the shift lever through each gear range, pausing for about three seconds in each range. Then, position the shift lever in P (Park).
- Let the engine run at idle for three minutes or more.
Then, without shutting off the engine, follow these steps:

The transmission dipstick is located near the center of the engine compartment and will be labeled with the graphic shown. See Engine Compartment Overview on page 10-3 for location.

1. Flip the handle up and then pull out the dipstick and wipe it with a clean rag or paper towel.
2. Push it back in all the way, wait three seconds, and then pull it back out again.

Check both sides of the dipstick, and read the lower level. The fluid level must be in the COLD area for a cold check or in the HOT or cross-hatched area for a hot check. Be sure to keep the dipstick pointed down to get an accurate reading.

3. If the fluid level is in the acceptable range, push the dipstick in all the way, then flip the handle down to lock the dipstick in place.

What Transmission Fluid to Use

Cold Operation

When temperatures are very cold, the transmission will prevent certain operations to protect against damage. The information below shows shift range availability based on transmission oil temperatures:

- All shift ranges available at $-25^\circ C (-13^\circ F)$ or above.
- 2 (Second) and 3 (Third) shift ranges only at $-35^\circ C (-31^\circ F)$ to $-25^\circ C (-13^\circ F)$.
- 2 (Second) shift range only at $-35^\circ C (-31^\circ F)$ or lower.

Torque converter clutch operation will also be prevented when air or transmission oil temperatures are below certain levels.

Transmission shifting might be firmer with a cold transmission. This difference in shift quality is normal.
A. For areas where ambient temperatures stay above \(-40^\circ C\) \((-40^\circ F)\), regular transmission fluid can be used. See Recommended Fluids and Lubricants on page 11-12.

B. For areas where ambient temperatures fall below \(-40^\circ C\) \((-40^\circ F)\), synthetic transmission fluid approved to Allison Transmission Specification should be used. See Recommended Fluids and Lubricants on page 11-12.

The synthetic transmission fluid can be used for all temperature ranges.

**How to Add Fluid**

Refer to the Maintenance Schedule to determine what kind of transmission fluid to use. See Recommended Fluids and Lubricants on page 11-12.

Using a funnel, add fluid down the transmission dipstick tube only after checking the transmission fluid while it is hot. A cold check is used only as a reference. If the fluid level is low, add only enough of the proper fluid to bring the level up to the HOT area for a hot check. It does not take much fluid, generally less than 0.5 L (1 pint). Do not overfill.

**Notice:** Use of the incorrect automatic transmission fluid may damage the vehicle, and the damages may not be covered by the vehicle warranty. Always use the automatic transmission fluid listed in Recommended Fluids and Lubricants on page 11-12.

- After adding fluid, recheck the fluid level as described under “How to Check” earlier in this section.
- When the correct fluid level is obtained, push the dipstick back in all the way. Then flip the handle down to lock the dipstick in place.
**10-16 Vehicle Care**

**Engine Air Cleaner/Filter**

**Pickup Models**

The air cleaner/filter assembly may have an air cleaner/filter restriction indicator that shows when the engine air cleaner/filter is dirty and needs to be serviced.

The air cleaner/filter restriction indicator is located on the air cleaner box.

**When to Inspect**

Inspect the air cleaner/filter every 25,000 km (15,000 mi) and replace the filter if necessary.

**How to Inspect**

When the restriction indicator turns black, or is in the red/orange “change” zone, replace the filter and reset the restriction indicator. The air cleaner/filter assembly is located on the front corner of the engine compartment on the passenger side of the vehicle.

To inspect and replace the filter and reset the restriction indicator:

1. Disconnect the harness connector from the air cleaner cover electrical connector (B).
2. Loosen the screw on the clamp (A) holding the air outlet duct in place. Do not remove the clamp. Move the air duct aside.
3. Remove the two air cleaner housing cover screws (D).

4. Raise the air cleaner housing cover and remove the air cleaner/filter from the air cleaner housing. Care should be taken to dislodge as little dirt as possible.

5. Clean the filter sealing surface and the housing.

6. Install the new engine air cleaner/filter.

7. Lower the air cleaner housing cover and secure with the two screws.

8. Install the air duct and tighten the screw on the clamp to secure it to the air cleaner housing.

9. Install the harness electrical connector.

10. Reset the air cleaner/filter restriction indicator (C), if equipped, by pressing the top button on the indicator.

See Maintenance Schedule on page 11-3 to determine when to replace the engine air cleaner/filter.

**WARNING**

Operating the engine with the air cleaner/filter off can cause you or others to be burned. The air cleaner not only cleans the air; it helps to stop flames if the engine backfires. Use caution when working on the engine and do not drive with the air cleaner/filter off.

**Notice:** If the air cleaner/filter is off, dirt can easily get into the engine, which could damage it. Always have the air cleaner/filter in place when you are driving.

Van Models

The air cleaner/filter assembly may have an air cleaner/filter restriction indicator that shows when the engine air cleaner/filter is dirty and needs to be serviced.

The air cleaner/filter restriction indicator is located on the air cleaner resonator.

**When to Inspect**

See Maintenance Schedule on page 11-3.
10-18 Vehicle Care

How to Inspect
When the restriction indicator is in the red/orange “change” zone, replace the filter and reset the restriction indicator. The air cleaner/filter assembly is located at the front of the engine compartment.

To inspect and replace the filter and reset the restriction indicator:

1. Loosen the screws (A) on the cover of the housing and lift up the cover.
2. Remove the air cleaner/filter from the housing. Care should be taken to dislodge as little dirt as possible.
3. Clean the filter sealing surface and the housing.
4. Install the new engine air cleaner/filter.
5. Reinstall the cover and tighten the screws.
6. Reset the air cleaner/filter restriction indicator (B), if equipped, by pressing the top button on the indicator.

See Maintenance Schedule on page 11-3 to determine when to replace the engine air cleaner/filter.

**WARNING** (CONTINUED)

Operating the engine with the air cleaner/filter off can cause you or others to be burned. The air cleaner not only cleans the air; it helps to stop flames if the engine backfires. Use caution when working on the engine and do not drive with the air cleaner/filter off.

Notice: If the air cleaner/filter is off, dirt can easily get into the engine, which could damage it. Always have the air cleaner/filter in place when you are driving.

Cooling System
The cooling system allows the engine to maintain the correct working temperature.
**WARNING**

Heater and radiator hoses, and other engine parts, can be very hot. Do not touch them. If you do, you can be burned.

Do not run the engine if there is a leak. If you run the engine, it could lose all coolant. That could cause an engine fire, and you could be burned. Get any leak fixed before you drive the vehicle.

**Notice:** Using coolant other than DEX-COOL® can cause premature engine, heater core, or radiator corrosion. In addition, the engine coolant could require changing sooner, at 50,000 km (30,000 mi) or 24 months, whichever occurs first. Any repairs would not be covered by the vehicle warranty. Always use DEX-COOL (silicate-free) coolant in the vehicle.

### Pickup Models

A. Coolant Surge Tank
B. Coolant Surge Tank Pressure Cap
C. Engine Cooling Fan (Out of View)

### Van Models

A. Coolant Surge Tank
B. Coolant Surge Tank Pressure Cap
C. Engine Cooling Fan (Out of View)
10-20  Vehicle Care

Engine Coolant

The cooling system in the vehicle is filled with DEX-COOL® engine coolant. This coolant is designed to remain in the vehicle for 5 years or 240,000 km (150,000 mi), whichever occurs first, if you add only DEX-COOL extended life coolant.

The following explains the cooling system and how to add coolant when it is low. If there is a problem with engine overheating, see Engine Overheating on page 10-24.

A 50/50 mixture of clean, drinkable water and DEX-COOL coolant will:

- Give freezing protection down to $-37°C \ (-34°F)$.
- Give boiling protection up to $129°C \ (265°F)$.
- Protect against rust and corrosion.
- Help keep the proper engine temperature.
- Let the warning lights and gauges work as they should.

**Notice:** Using coolant other than DEX-COOL may cause premature engine, heater core, radiator, and fuel operated heater (van models only) corrosion. In addition, the engine coolant may require changing sooner, at 50,000 km (30,000 mi) or 24 months, whichever occurs first. Any repairs would not be covered by the vehicle warranty. Always use DEX-COOL (silicate-free) coolant in the vehicle.

**What to Use**

Use a 50/50 mixture of clean, drinkable water and DEX-COOL coolant which will not damage aluminum parts. If using this mixture, nothing else needs to be added.

**WARNING**

Adding only plain water or some other liquid to the cooling system can be dangerous. Plain water

**WARNING (CONTINUED)**

and other liquids, can boil before the proper coolant mixture will. The vehicle’s coolant warning system is set for the proper coolant mixture. With plain water or the wrong mixture, the engine could get too hot but you would not get the overheat warning. The engine could catch fire and you or others could be burned. Use a 50/50 mixture of clean, drinkable water and DEX-COOL coolant.

**Notice:** If an improper coolant mixture is used, the engine could overheat and be badly damaged. The repair cost would not be covered by the vehicle warranty. Too much water in the mixture can freeze and crack the engine, radiator, heater core, and other parts.
If coolant has to be added more than four times a year, have the dealer check the vehicle cooling system.

**Notice:** If you use extra inhibitors and/or additives in your vehicle’s cooling system, you could damage your vehicle. Use only the proper mixture of the engine coolant listed in this manual for the cooling system. See *Recommended Fluids and Lubricants on page 11-12.*

Never dispose of engine coolant by putting it in the trash, pouring it on the ground, or into sewers, streams, or bodies of water. Have the coolant changed by an authorized service center, familiar with legal requirements regarding used coolant disposal. This will help protect the environment and your health.

### Checking Coolant (Pickup Models)

The coolant surge tank is located in the engine compartment on the passenger side of the vehicle. See *Engine Compartment Overview on page 10-3* for location.

The coolant surge tank is divided into two sides. The pressurized side (engine side) should be completely full, while the non-pressurized side (fender side) will be significantly lower, depending on the operating temperature.

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**WARNING**

Turning the surge tank pressure cap when the engine and radiator are hot can allow steam and scalding liquids to blow out and burn you badly. Never turn the surge tank pressure cap — even a little — when the engine and radiator are hot.

The vehicle must be on a level surface. When the engine is cold, the coolant level should be at or above the MIN mark.
10-22 Vehicle Care

Checking Coolant (Van Models)

The coolant surge tank is located near the center of the engine compartment. See Engine Compartment Overview on page 10-3 for location.

**WARNING**

Turning the surge tank pressure cap when the engine and radiator are hot can allow steam and scalding liquids to blow out and burn you badly. Never turn the surge tank pressure cap — even a little — when the engine and radiator are hot.

The vehicle must be on a level surface. When the engine is cold, the coolant level should be at the COLD FILL mark.

Adding Coolant (Pickup and Van Models)

*Notice:* If coolant is changed or added, always add enough to fill the system completely or engine damage may occur.

If more coolant is needed, add the proper DEX-COOL coolant mixture at the surge tank, but be careful not to spill it.

**WARNING (CONTINUED)**

You can be burned if you spill coolant on hot engine parts. Coolant contains ethylene glycol and it will burn if the engine parts are hot enough. Do not spill coolant on a hot engine.

*Notice:* This vehicle has a specific coolant fill procedure. Failure to follow this procedure could cause the engine to overheat and be severely damaged.

**WARNING**

Steam and scalding liquids from a hot cooling system can blow out and burn you badly. They are under pressure, and if you turn the coolant surge tank pressure cap — even a little — they can come out at high speed. Never (Continued)
WARNING (CONTINUED)

turn the cap when the cooling system, including the coolant surge tank pressure cap, is hot. Wait for the cooling system and coolant surge tank pressure cap to cool if you ever have to turn the pressure cap.

If no coolant is visible in the surge tank, add coolant as follows:

1. Remove the coolant surge tank pressure cap when the cooling system, including the coolant surge tank pressure cap and upper radiator hose, is no longer hot.

Turn the pressure cap slowly counterclockwise about one full turn. If a hiss is heard, wait for that to stop. A hiss means there is still some pressure left.

2. Keep turning the pressure cap slowly, and remove it.

3. Slowly fill the coolant surge tank. Do not let the coolant level go above the seam in the tank until after the engine comes to operating temperature in Step 4.

4. With the coolant surge tank pressure cap off, start the engine and let it run until the engine coolant temperature gauge indicates approximately 90°C (195°F).

By this time, the coolant level inside the coolant surge tank may be lower. If the level is lower, slowly add more of the proper mixture to the coolant surge tank until it reaches the proper level.

On pickup models, slowly continue to add coolant so it goes into the non-pressurized side (fender side) of the coolant surge tank until it reaches one-third of the capacity.

Fill the coolant surge tank to the following levels:

- At or above the MIN mark on the pickup.
- To the COLD FILL mark on the van.

5. Replace the pressure cap. Be sure the pressure cap is hand-tight and fully seated.

6. Verify coolant level after the engine is shut off and the coolant is cold. If necessary, repeat coolant fill procedure Steps 1–6.

If the coolant level is still low after having followed these steps twice, have the coolant system checked by a certified technician at the dealer for a possible leak.

Notice: If the pressure cap is not tightly installed, coolant loss and possible engine damage may occur. Be sure the cap is properly and tightly secured.
10-24 Vehicle Care

Engine Overheating
There is an engine coolant temperature gauge on the instrument panel cluster. See the owner manual.

If Steam Is Coming from the Engine Compartment

WARNING
Steam from an overheated engine can burn you badly, even if you just open the hood. Stay away from the engine if you see or hear steam coming from it. Just turn it off and get everyone away from the vehicle until it cools down. Wait until there is no sign of steam or coolant before you open the hood.

If you keep driving when the engine is overheated, the liquids in it can catch fire. You or others could be badly burned. Stop the engine if it overheats, and get out of the vehicle until the engine is cool.

Notice: If the engine catches fire because of being driven with no coolant, the vehicle can be badly damaged. The costly repairs would not be covered by the vehicle warranty.

If No Steam Is Coming from the Engine Compartment

The COOLANT LEVEL LOW ADD COOLANT Driver Information Center (DIC) message, along with a low coolant condition can indicate a serious problem.

If there is an engine overheat warning and the vehicle does not have a low coolant condition, and no steam is heard or seen, the problem may not be too serious. Sometimes the engine can get a little too hot when the vehicle:
• Climbs a long hill on a hot day.
• Stops after high-speed driving.
• Idles for long periods in traffic.
• Tows a trailer. See “Driving on Grades” in the owner manual.

If the COOLANT LEVEL LOW ADD COOLANT Driver Information Center (DIC) message comes on with no sign of steam, try this for a minute or so:

1. In heavy traffic, let the engine idle in N (Neutral) while stopped. If it is safe to do so, pull off the road, shift to P (Park) or N (Neutral) and let the engine idle.

2. Turn on the heater to full hot at the highest fan speed and open the window as necessary.

If the vehicle no longer has the overheat warning, the vehicle can be driven. Just to be safe, drive
slower for about 10 minutes. If the warning does not come back on, drive normally.

If the warning continues, pull over, stop, and park the vehicle right away.

If there is still no sign of steam and the vehicle is equipped with an engine driven cooling fan, push down the accelerator until the engine speed is about twice as fast as normal idle speed for at least five minutes while the vehicle is parked. If the warning is still there, turn off the engine and get everyone out of the vehicle until it cools down.

The decision may be made not to lift the hood, but to get service help right away.

---

**Starter Switch Check**

⚠️ **WARNING**

When you are doing this inspection, the vehicle could move suddenly. If the vehicle moves, you or others could be injured.

1. Before starting this check, be sure there is enough room around the vehicle.
2. Firmly apply both the parking brake and the regular brake. See "Parking Brake" in the owner manual.
   Do not use the accelerator pedal, and be ready to turn off the engine immediately if it starts.
3. Try to start the engine in each gear. The vehicle should start only in P (Park) or N (Neutral).

---

**Automatic Transmission Shift Lock Control Function Check**

⚠️ **WARNING**

When you are doing this inspection, the vehicle could move suddenly. If the vehicle moves, you or others could be injured.

1. Before starting this check, be sure there is enough room around the vehicle. It should be parked on a level surface.
2. Firmly apply the parking brake. See “Parking Brake” in the owner manual.
   Be ready to apply the regular brake immediately if the vehicle begins to move.
10-26 Vehicle Care

3. With the engine off, turn the ignition to ON/RUN, but do not start the engine. Without applying the regular brake, try to move the shift lever out of P (Park) with normal effort. If the shift lever moves out of P (Park), contact your dealer for service.

Ignition Transmission Lock Check

While parked, and with the parking brake set, try to turn the ignition to LOCK/OFF in each shift lever position.

- The ignition should turn to LOCK/OFF only when the shift lever is in P (Park).
- The ignition key should come out only in LOCK/OFF.

Contact your dealer if service is required.

Park Brake and P (Park) Mechanism Check

**WARNING**

When you are doing this check, the vehicle could begin to move. You or others could be injured and property could be damaged. Make sure there is room in front of the vehicle in case it begins to roll. Be ready to apply the regular brake at once should the vehicle begin to move.

Park on a fairly steep hill, with the vehicle facing downhill. Keeping your foot on the regular brake, set the parking brake.

- To check the P (Park) mechanism’s holding ability: With the engine running, shift to P (Park). Then release the parking brake followed by the regular brake.

Contact your dealer if service is required.
Electrical System

Engine Compartment Fuse Block

The underhood fuse block is located in the engine compartment, on the driver side of the vehicle. Lift the cover to access the fuse block.

For vans equipped with a Duramax engine, see “Engine Compartment Fuse Block” in the owner manual.

To remove fuses, hold the end of the fuse between your thumb and index finger and pull straight out. The vehicle may not be equipped with all of the fuses and relays shown.

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<thead>
<tr>
<th>Fuses</th>
<th>Usage</th>
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<tbody>
<tr>
<td>1</td>
<td>Electronic Stability Suspension Control, Automatic Level Control Exhaust</td>
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<td>2</td>
<td>Left Trailer Stop/ Turn Lamp</td>
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<td>3</td>
<td>Engine Controls</td>
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<td>4</td>
<td>Right Trailer Stop/ Turn Lamp</td>
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<td>5</td>
<td>Front Washer</td>
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<td>Fuel Heater</td>
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<td>7</td>
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<td>8</td>
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## 10-28 Vehicle Care

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<td>Headlamp Washer</td>
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<td>Windshield Wiper</td>
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<td>Left Low-Beam Headlamp</td>
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<td>Rear Windshield Washer</td>
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<td>SEO B2 Upfitter Usage (Battery)</td>
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<td>11</td>
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<td>Trailer Park Lamps</td>
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<td>Left Park Lamps</td>
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<td>Transmission Ignition 1</td>
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<td>Right Park Lamps</td>
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<td>Airbag System (Ignition)</td>
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<td>Fog Lamps</td>
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<td>Amplifier</td>
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<td>Horn</td>
<td>39</td>
<td>Audio System</td>
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<td>16</td>
<td>Air Conditioning Compressor</td>
<td>27</td>
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<td>Daytime Running Lamps</td>
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<td>Tailgate Open/Close Assist</td>
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<td>Fuel Pump</td>
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<td>Airbag System (Battery)</td>
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<td>Daytime Running Lamp 2</td>
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<td>Instrument Panel Cluster</td>
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<td>Sunroof</td>
<td>44</td>
<td>Power Take-Off</td>
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<td>Key Ignition System, Theft-Deterrent System</td>
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### Fuses Usage

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<td>Auxiliary Climate Control (Ignition), Compass and Temperature Mirror</td>
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<td>Center High-Mounted Stoplamp (CHMSL)</td>
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<td>47</td>
<td>Rear Defogger</td>
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<td>Heated Mirrors</td>
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<td>50</td>
<td>Cigarette Lighter, Auxiliary Power Outlet</td>
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<td>51</td>
<td>Automatic Level Control Compressor Relay, SEO Upfitter Usage</td>
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<td>52</td>
<td>Climate Controls (Ignition)</td>
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<td>53</td>
<td>Engine Control Module, Secondary Fuel Pump (Ignition)</td>
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<td>54</td>
<td>Automatic Level Control Compressor</td>
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<td>55</td>
<td>Heavy Duty Anti-lock Brake System</td>
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<td>Antilock Brake System 1</td>
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<td>57</td>
<td>Starter</td>
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<tr>
<td>58</td>
<td>Stud 2 (Trailer Brakes)</td>
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<td>59</td>
<td>Left Bussed Electrical Center 1</td>
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<td>60</td>
<td>Electric Running Boards</td>
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<td>62</td>
<td>Four-Wheel Drive System</td>
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<td>63</td>
<td>Stud 1 (Trailer Connector Battery Power)</td>
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<td>Mid-Bussed Electrical Center 1</td>
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### J-Case Fuses Usage

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<td>66</td>
<td>Tailgate Open/Close Assist</td>
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### Relays Usage

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<td>Air Conditioning Compressor</td>
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<td>PWR/TRN</td>
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<td>Fuel Pump</td>
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## Vehicle Care

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<tr>
<td>PRK LAMP</td>
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<td>REAR DEFOG</td>
<td>Rear Defogger</td>
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<tr>
<td>RUN/CRNK</td>
<td>Switched Power</td>
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</tbody>
</table>
Service and Maintenance

General Information
This maintenance section applies to vehicles with a diesel engine. For gasoline engine vehicles, see the maintenance schedule section in the owner manual.

Your vehicle is an important investment. This section describes the required maintenance for the vehicle. Follow this schedule to help protect against major repair expenses resulting from neglect or inadequate maintenance. It may also help to maintain the value of the vehicle if it is sold. It is the responsibility of the owner to have all required maintenance performed.

Your dealer has trained technicians who can perform required maintenance using genuine replacement parts. They have up-to-date tools and equipment for fast and accurate diagnostics. Many dealers have extended evening and Saturday hours, courtesy transportation, and online scheduling to assist with service needs.

Your dealer recognizes the importance of providing competitively priced maintenance and repair services. With trained technicians, the dealer is the place for routine maintenance such as oil changes and tire rotations and additional maintenance items like tires, brakes, batteries, and wiper blades.

Notice: Damage caused by improper maintenance can lead to costly repairs and may not be covered by the vehicle warranty. Maintenance intervals, checks, inspections, recommended fluids, and lubricants are important to keep the vehicle in good working condition.

The Tire Rotation and Required Services are the responsibility of the vehicle owner. It is recommended to have your dealer perform these services every 12,000 km/7,500 mi.
11-2 Service and Maintenance

Proper vehicle maintenance helps to keep the vehicle in good working condition, improves fuel economy, and reduces vehicle emissions. Because of the way people use vehicles, maintenance needs vary. There may need to be more frequent checks and services. The Additional Required Services - Normal are for vehicles that:

- Carry passengers and cargo within recommended limits on the Tire and Loading Information label. See “Vehicle Load Limits” in the owner manual.
- Are driven on reasonable road surfaces within legal driving limits.
- Use the recommended fuel. See “Recommended Fuel” in the owner manual.

Refer to the information in the Maintenance Schedule Additional Required Services - Normal chart. The Additional Required Services - Severe are for vehicles that are:

- Mainly driven in heavy city traffic in hot weather.
- Mainly driven in hilly or mountainous terrain.
- Frequently towing a trailer.
- Used for high speed or competitive driving.
- Used for taxi, police, or delivery service.

Refer to the information in the Maintenance Schedule Additional Required Services - Severe chart.

⚠️ WARNING

Performing maintenance work can be dangerous and can cause serious injury. Perform maintenance work only if the required information, proper tools, and equipment are available. If they are not, see your dealer to have a trained technician do the work. See “Doing Your Own Service Work” in the owner manual.
Maintenance Schedule

Owner Checks and Services

At Each Fuel Stop
• Check the engine oil level. See Engine Oil on page 10-6.

Once a Month
• Check the tire inflation pressures. See “Tire Pressure” in the owner manual.
• Inspect the tires for wear. See “Tire Inspection” in the owner manual.
• Check the windshield washer fluid level. See “Washer Fluid” in the owner manual.

Engine Oil Change

When the CHANGE ENGINE OIL SOON message displays, have the engine oil and filter changed within the next 1 000 km/600 mi. If driven under the best conditions, the engine oil life system might not indicate the need for vehicle service for more than a year. The engine oil and filter must be changed at least once a year and the oil life system must be reset. Your trained dealer technician can perform this work. If the engine oil life system is reset accidentally, service the vehicle within 5 000 km/3,000 mi since the last service. Reset the oil life system when the oil is changed. See Engine Oil Life System on page 10-9.

Tire Rotation and Required Services Every 12 000 km/7,500 mi

Rotate the tires, if recommended for the vehicle, and perform the following services. See “Tire Rotation” in the owner manual.
• Check engine oil level and oil life percentage. If needed, change engine oil and filter, and reset oil life system. See Engine Oil on page 10-6 and Engine Oil Life System on page 10-9.

• Add diesel exhaust fluid. See Diesel Exhaust Fluid on page 9-12.
• Check engine coolant level. See Engine Coolant on page 10-20.
• Check windshield washer fluid level. See “Washer Fluid” in the owner manual.
• Visually inspect windshield wiper blades for wear, cracking, or contamination. See “Exterior Care” in the owner manual. Replace worn or damaged wiper blades. See “Wiper Blade Replacement” in the owner manual.
• Check tire inflation pressures. See “Tire Pressure” in the owner manual.
• Inspect tire wear. See “Tire Inspection” in the owner manual.
• Visually check for fluid leaks.
• Inspect engine air cleaner filter. See Engine Air Cleaner/Filter on page 10-16.
11-4 Service and Maintenance

- Inspect brake system.
- Visually inspect steering, suspension, and chassis components for damaged, loose, or missing parts or signs of wear. See “Exterior Care” in the owner manual.
- Check restraint system components. See “Safety System Check” in the owner manual.
- Visually inspect fuel system for damage or leaks.
- Visually inspect exhaust system and nearby heat shields for loose or damaged parts.
- Lubricate body components. See “Exterior Care” in the owner manual.
- Check starter switch. See “Starter Switch Check” in the owner manual.
- Check automatic transmission shift lock control function. See “Automatic Transmission Shift Lock Control Function Check” in the owner manual.
- Check ignition transmission lock. See “Ignition Transmission Lock Check” in the owner manual.
- Check parking brake and automatic transmission park mechanism. See “Park Brake and P (Park) Mechanism Check” in the owner manual.
- Check accelerator pedal for damage, high effort, or binding. Replace if needed.
- Visually inspect gas strut for signs of wear, cracks, or other damage. Check the hold open ability of the strut. See your dealer if service is required.
- Pickup models: Inspect sunroof track and seal, if equipped. See “Sunroof” in the owner manual.
- Pickup models: Verify spare tire key lock operation and lubricate as needed. See “Tire Changing” in the owner manual.
## Maintenance Schedule

### Additional Required Services – Normal

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<th>Mileage</th>
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<td>168,000 km/105,000 ml</td>
<td>✓</td>
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<tr>
<td>180,000 km/112,500 ml</td>
<td>✓</td>
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<tr>
<td>192,000 km/120,000 ml</td>
<td>✓</td>
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<tr>
<td>204,000 km/127,500 ml</td>
<td>✓</td>
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<tr>
<td>216,000 km/135,000 ml</td>
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<tr>
<td>228,000 km/142,500 ml</td>
<td>✓</td>
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<tr>
<td>240,000 km/150,000 ml</td>
<td>✓</td>
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<td>✓</td>
<td>✓</td>
</tr>
</tbody>
</table>

- Rotate tires and perform Required Services. Check engine oil level and oil life percentage. Change engine oil and filter, if needed.
- Replace engine air cleaner filter. (1)
- Change automatic transmission fluid and filter. Filter is external on pickups and internal on vans.
- Change automatic transmission external, filter – pickup only.
- Change transfer case fluid, if equipped with AWD or 4WD. (2)
- Drain, flush, and fill engine cooling system. (3)
- Visually inspect accessory drive belts. (4) (5)
- Replace brake fluid. (4)
11-6 Service and Maintenance

Footnotes — Maintenance Schedule Additional Required Services — Normal

(1) Or every four years, whichever comes first.

(2) Do not directly power wash the transfer case output seals. High pressure water can overcome the seals and contaminate the transfer case fluid. Contaminated fluid will decrease the life of the transfer case and should be replaced.

(3) Or every five years, whichever comes first. See Cooling System on page 10-18.

(4) Or every 10 years, whichever comes first.

(5) Inspect for fraying, excessive cracking, or damage; replace, if needed.
## Maintenance Schedule

### Additional Required Services – Severe

<table>
<thead>
<tr>
<th>Mileage</th>
<th>12,000 km/7,500 mi</th>
<th>24,000 km/15,000 mi</th>
<th>36,000 km/22,500 mi</th>
<th>48,000 km/30,000 mi</th>
<th>60,000 km/37,500 mi</th>
<th>72,000 km/45,000 mi</th>
<th>84,000 km/52,500 mi</th>
<th>96,000 km/60,000 mi</th>
<th>108,000 km/67,500 mi</th>
<th>120,000 km/75,000 mi</th>
<th>144,000 km/87,500 mi</th>
<th>168,000 km/105,000 mi</th>
<th>180,000 km/112,500 mi</th>
<th>204,000 km/127,500 mi</th>
<th>216,000 km/135,000 mi</th>
<th>228,000 km/142,500 mi</th>
<th>240,000 km/150,000 mi</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rotate tires and perform Required Services. Check engine oil level and oil life percentage. Change engine oil and filter, if needed.</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
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</tr>
<tr>
<td>Change transfer case fluid for 4WD full size pick-up only – extreme severe service.</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
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<tr>
<td>Replace engine air cleaner filter</td>
<td>✓</td>
<td>✓</td>
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<td>✓</td>
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</tr>
<tr>
<td>Change automatic transmission fluid and filter. Filter is external on pickups and internal on vans.</td>
<td>✓</td>
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</tr>
<tr>
<td>Change transfer case fluid, if equipped with 4WD.</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
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<td>✓</td>
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</tr>
<tr>
<td>Drain, flush, and fill engine cooling system.</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
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</tr>
<tr>
<td>Visually inspect accessory drive belts.</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
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</tr>
<tr>
<td>Replace brake fluid.</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
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<td>✓</td>
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</tr>
</tbody>
</table>
Footnotes — Maintenance Schedule Additional Required Services — Severe

(1) Extreme service. For vehicles mainly driven off-road in four-wheel drive or used in farming, mining, forestry, Department of Natural Resources (DNR), or snow plowing.

(2) Or every four years, whichever comes first.

(3) Do not directly power wash the transfer case output seals. High pressure water can overcome the seals and contaminate the transfer case fluid. Contaminated fluid will decrease the life of the transfer case and should be replaced.

(4) Or every five years, whichever comes first. See Cooling System on page 10-18.

(5) Or every 10 years, whichever comes first.

(6) Inspect for fraying, excessive cracking, or damage; replace, if needed.

Special Application Services

- Severe Commercial Use Vehicles Only: Lubricate chassis components every 5 000 km/3,000 mi.
- Have underbody flushing service performed once a year.
- Replace the fuel filter when the CHANGE FUEL FILTER message in the Driver Information Center (DIC) comes on. See Fuel System Messages on page 5-11. The fuel filter should be changed at least every two years. The PERCENT FUEL FILTER LIFE REMAINING can be used to decide if the filter should be changed during routine service.

On van models, inspect and clean the fuel pump screen if necessary at each fuel filter inspection or replacement.

Additional Maintenance and Care

Your vehicle is an important investment and caring for it properly may help to avoid future costly repairs. To maintain vehicle performance, additional maintenance services may be required. It is recommended that your dealer perform these services — their trained dealer technicians know your vehicle best. Your dealer can also perform a thorough assessment with a multi-point inspection to recommend when your vehicle may need attention. The following list is intended to explain the services and conditions to look for that may indicate services are required.
Battery
The battery supplies power to start the engine and operate any additional electrical accessories.
- To avoid break-down or failure to start the vehicle, maintain a battery with full cranking power.
- Trained dealer technicians have the diagnostic equipment to test the battery and ensure that the connections and cables are corrosion-free.

Belts
- Belts may need replacing if they squeak or show signs of cracking or splitting.
- Trained dealer technicians can inspect the belts and recommend replacement when necessary.

Brakes
Brakes stop the vehicle and are crucial to safe driving.
- Signs of brake wear may include chirping, grinding, or squealing noises, or difficulty stopping.
- Trained dealer technicians have access to tools and equipment to inspect the brakes and recommend quality parts engineered for the vehicle.

Fluids
Proper fluid levels and approved fluids protect the vehicle’s systems and components. See Recommended Fluids and Lubricants on page 11-12 for GM approved fluids.
- Engine oil and windshield washer fluid levels should be checked at every fuel fill.

Hoses
Hoses transport fluids and should be regularly inspected to ensure that there are no cracks or leaks. With a multi-point inspection, your dealer can inspect the hoses and advise if replacement is needed.

Lamps
Properly working headlamps, taillamps, and brake lamps are important to see and be seen on the road.
- Signs that the headlamps need attention include dimming, failure to light, cracking, or damage. The brake lamps need to be checked periodically to ensure that they light when braking.
With a multi-point inspection, your dealer can check the lamps and note any concerns.

**Shocks and Struts**
Shocks and struts help in control for a smoother ride.
- Signs of wear may include steering wheel vibration, bounce/sway while braking, longer stopping distance, or uneven tire wear.
- As part of the multi-point inspection, trained dealer technicians can visually inspect the shocks and struts for signs of leaking, blown seals, or damage, and can advise when service is needed.

**Tires**
Tires need to be properly inflated, rotated, and balanced. Maintaining the tires can save money, fuel, and can reduce the risk of tire failure.
- Signs that the tires need to be replaced include three or more visible treadwear indicators; cord or fabric showing through the rubber; cracks or cuts in the tread or sidewall; or a bulge or split in the tire.
- Trained dealer technicians can inspect and recommend the right tires. Your dealer can also provide tire/wheel balancing services to ensure smooth vehicle operation at all speeds. Your dealer sells and services name brand tires.

**Vehicle Care**
To help keep the vehicle looking like new, vehicle care products are available from your dealer. For information on how to clean and protect the vehicle's interior and exterior, see "Interior Care" and "Exterior Care" in the owner manual.

**Wheel Alignment**
Wheel alignment is critical for ensuring that the tires deliver optimal wear and performance.
- Signs that the alignment may need to be adjusted include pulling, improper vehicle handling, or unusual tire wear.
- Your dealer has the required equipment to ensure proper wheel alignment.
Windshield
For safety, appearance, and the best viewing, keep the windshield clean and clear.
• Signs of damage include scratches, cracks, and chips.
• Trained dealer technicians can inspect the windshield and recommend proper replacement if needed.

Wiper Blades
Wiper blades need to be cleaned and kept in good condition to provide a clear view.
• Signs of wear include streaking, skipping across the windshield, and worn or split rubber.
• Trained dealer technicians can check the wiper blades and replace them when needed.
## Recommended Fluids

### Recommended Fluids and Lubricants

Fluids and lubricants identified below by name, part number, or specification can be obtained from your dealer.

<table>
<thead>
<tr>
<th>Usage</th>
<th>Fluid/Lubricant</th>
</tr>
</thead>
<tbody>
<tr>
<td>Engine Oil</td>
<td>Engine oils with the letters CJ-4 are required for your vehicle. The CJ-4 designation can appear either alone or in combination with other American Petroleum Institute (API) designations, such as API CJ-4/SL. These letters show API levels of quality. To determine the preferred viscosity for your vehicle's diesel engine, see <em>Engine Oil on page 10-6</em>.</td>
</tr>
<tr>
<td>Engine Coolant</td>
<td>50/50 mixture of clean, drinkable water and use only DEX-COOL Coolant. See <em>Engine Coolant on page 10-20</em>.</td>
</tr>
<tr>
<td>Hydraulic Brake System</td>
<td>DOT 3 Hydraulic Brake Fluid (GM Part No. 12377967, in Canada 89021320).</td>
</tr>
<tr>
<td>Windshield Washer</td>
<td>Automotive windshield washer fluid that meets regional freeze protection requirements.</td>
</tr>
<tr>
<td>Diesel Exhaust Aftertreatment System</td>
<td>Diesel Exhaust Fluid (GM Part No. 88862659, in Canada 88862660) or diesel exhaust fluid that meets ISO 22241-1 or displays the API Diesel Exhaust Fluid Certification Mark.</td>
</tr>
<tr>
<td>Van Models: Parking brake cable guides</td>
<td>Chassis Lubricant (GM Part No. 12377985, in Canada 88901242) or lubricant meeting requirements of NLGI #2, Category LB or GC-LB.</td>
</tr>
<tr>
<td>Power Steering System</td>
<td>GM Power Steering Fluid (GM Part No. 89021184, in Canada 89021186).</td>
</tr>
</tbody>
</table>
Usage | Fluid/Lubricant
--- | ---
Automatic Transmission | DEXRON®-VI Automatic Transmission Fluid. Allison Transmission Only: For areas where ambient temperatures are below -40°C (-40°F) use Synthetic Transmission Fluid approved to Allison Transmission specification TES-295 (GM Part No. 12378515, in Canada 88900701).
Key Lock Cylinders | Multi-Purpose Lubricant, Superlube (GM Part No. 12346241, in Canada 10953474).
Pickup Models: Floor Shift Linkage | Lubriplate Lubricant Aerosol (GM Part No. 89021668, in Canada 89021674) or lubricant meeting requirements of NLGI #2 Category LB or GC-LB.
Chassis Lubrication | Chassis Lubricant (GM Part No. 12377985, in Canada 88901242) or lubricant meeting requirements of NLGI #2, Category LB or GC-LB.
Van Models: Front Wheel Bearings | Wheel bearing lubricant meeting requirements of NLGI #2, Category GC or GC-LB (GM Part No. 1051344, in Canada 993037).
Front and Rear Axle | SAE 75W-90 Synthetic Axle Lubricant (GM Part No. 89021677, in Canada 89021678).
Transfer Case | DEXRON®-VI Automatic Transmission Fluid.
### 11-14 Service and Maintenance

<table>
<thead>
<tr>
<th>Usage</th>
<th>Fluid/Lubricant</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pickup Models: Rear Driveline Center Spline</td>
<td>Chassis Lubricant (GM Part No. 12377985, in Canada 88901242) or lubricant meeting requirements of NLGI #2, Category LB or GC-LB.</td>
</tr>
<tr>
<td>Hood Hinges</td>
<td>Multi-Purpose Lubricant, Superlube (GM Part No. 12346241, in Canada 10953474).</td>
</tr>
<tr>
<td>Weatherstrip Conditioning</td>
<td>Weatherstrip Lubricant (GM Part No. 3634770, in Canada 10953518) or Dielectric Silicone Grease (GM Part No. 12345579, in Canada 10953481).</td>
</tr>
<tr>
<td>Weatherstrip Squeaks</td>
<td>Synthetic Grease with Teflon, Superlube (GM Part No. 12371287, in Canada 10953437).</td>
</tr>
</tbody>
</table>
## Maintenance Replacement Parts

Replacement parts identified below by name, part number, or specification can be obtained from your dealer.

<table>
<thead>
<tr>
<th>Part</th>
<th>GM Part Number</th>
<th>ACDelco Part Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Engine Air Cleaner/Filter</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pickup Models</td>
<td>25945274</td>
<td>A3141C</td>
</tr>
<tr>
<td>Van Models</td>
<td>20815924</td>
<td>A3140C</td>
</tr>
<tr>
<td>Engine Fuel Filter</td>
<td>12646512</td>
<td>TP3012</td>
</tr>
<tr>
<td>Fuel Pump Screen Kit for Van Models</td>
<td>19259252</td>
<td>TP3017</td>
</tr>
<tr>
<td>Engine Oil Filter</td>
<td>88917036</td>
<td>PF2232</td>
</tr>
</tbody>
</table>

Use only the specified filters.
### 11-16 Service and Maintenance

**Maintenance Records**

After the scheduled services are performed, record the date, odometer reading, who performed the service, and the type of services performed in the boxes provided. Retain all maintenance receipts.

<table>
<thead>
<tr>
<th>Date</th>
<th>Odometer Reading</th>
<th>Serviced By</th>
<th>Services Performed</th>
</tr>
</thead>
<tbody>
<tr>
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</tr>
<tr>
<td>Date</td>
<td>Odometer Reading</td>
<td>Serviced By</td>
<td>Services Performed</td>
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</tbody>
</table>
## 11-18 Service and Maintenance

<table>
<thead>
<tr>
<th>Date</th>
<th>Odometer Reading</th>
<th>Serviced By</th>
<th>Services Performed</th>
</tr>
</thead>
<tbody>
<tr>
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</tbody>
</table>
Technical Data

Vehicle Data
- Capacities and Specifications ............ 12-2
- Engine Drive Belt Routing ... 12-4
## Vehicle Data

### Capacities and Specifications

The following approximate capacities are given in metric and English conversions. See *Recommended Fluids and Lubricants* on page 11-12.

<table>
<thead>
<tr>
<th>Application</th>
<th>Capacities</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Metric</td>
</tr>
<tr>
<td>Cooling System (Pickup Models)</td>
<td>27.0 L</td>
</tr>
<tr>
<td>Cooling System (Van Models)</td>
<td></td>
</tr>
<tr>
<td>Front Heat or AC Only</td>
<td>20.0 L</td>
</tr>
<tr>
<td>Front Heat or AC Plus Fuel Operated Heater (FOH)</td>
<td>20.9 L</td>
</tr>
<tr>
<td>Front and Rear Heat or AC Only</td>
<td>21.5 L</td>
</tr>
<tr>
<td>Front and Rear Heat or AC Plus Fuel Operated Heater (FOH)</td>
<td>22.4 L</td>
</tr>
<tr>
<td>Diesel Exhaust Fluid (DEF) Tank*</td>
<td></td>
</tr>
<tr>
<td>Pickup Models</td>
<td>20.1 L</td>
</tr>
<tr>
<td>Van Models</td>
<td>20.1 L</td>
</tr>
<tr>
<td>Engine Oil with Filter</td>
<td>9.5 L</td>
</tr>
<tr>
<td>Transmission Fluid (Pan Removal and Filter Replacement)</td>
<td>7.0 L</td>
</tr>
</tbody>
</table>
Application | Capacities
---|---
| Metric | English

*Do not overfill the DEF tank. See *Diesel Exhaust Fluid* on page 9-12.*

All quantities are approximate. When adding, be sure to fill to the appropriate level, as recommended in this manual. Recheck fluid level after filling.

**Engine Specifications**

<table>
<thead>
<tr>
<th>Engine</th>
<th>VIN Code</th>
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